**Lampiran 1**

**KUESIONER**

1. **Identitas Peneliti**

Nama : Rian Milana Tumanggor

NPM : 163114384

Program Studi : Manajemen

Fakultas : Ekonomi

Asal Perguruan Tinggi : Universitas Muslim Nusantara (UMN) Al Washliyah Medan

Judul Skripsi :“ Pengaruh Iklim Kerja Terhadap Kepuasan Kerja Karyawan Pada Kantor Wilayah Direktorat Jendral Pajak Sumatera Utara”.

Saya adalah mahasiswa Universitas Muslim Nusantara Al Washliyah Fakultas Ekonomi Jurusan Manajemen yang sedang melakukan penelitian tentang “Pengaruh Iklim Kerja Terhadap Kepuasan Kerja Karyawan Pada Kantor Wilayah Direktorat Jendral Pajak Sumatera Utara”.

Data dan informasi yang Bapak/Ibu berikan merupakan hal yang sangat berharga. Oleh karena itu, partisipasi dan kesediaan Bapak/Ibu dalam menjawab kuesioner ini sangat saya hargai.

Akhir kata, saya ucapkan terima kasih kepada responden yang telah besedia meluangkan waktunya untuk mengisi kuesioner ini.

Medan, 2020 Peneliti,

Rian Milana Tumanggor

NPM : 163114384

1. **Identitas Responden**
2. Nama Responden :
3. Jenis Kelamin : Laki-laki Perempuan
4. Umur : Tahun
5. pendidikan : SMA Diploma/D3

Sarjana/S1 Pasca Sarjana/S2

1. **Petunjuk Pengisian Kuesioner**

Berikan tanda *checklist* (✓) pada salah satu jawaban yang paling sesuai dengan pendapat anda.

Sangat Tidak Setuju (STS)

Tidak Setuju (TS)

Kurang Setuju (KS)

Setuju (S)

Sangat Setuju (SS)

1. **Daftar pernyataan kuisioner**
   1. **Iklim Kerja ( X )**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No** | **Pertanyaan** | **SS** | **S** | **KS** | **TS** | **STS** |
| **A** | **Menaruh Kepercayaan Dan Terbuka** |  |  |  |  |  |
| 1. | Saya bekerja sesuai SOP dan tidak perlu diragukan |  |  |  |  |  |
| 2. | Terdapat saling percaya antar sesama karyawan |  |  |  |  |  |
| 3. | Keterbukaan dalam menegur dan memberi saran |  |  |  |  |  |
| **b.** | **Simpatik Dan Memberi Dukungan** |  |  |  |  |  |
| 4. | Jika melekukan tugas yang sulit saya mendapat bantuan dari rekanan kerja |  |  |  |  |  |
| 5. | Selalu simpatik terhadap rencana kerja yang berhasil |  |  |  |  |  |
| 6. | Apel kerja membuat semangat kerja |  |  |  |  |  |
| **c.** | **Jujur Dan Menghargai** |  |  |  |  |  |
| 7. | Bersikap jujur dalam menjalankan tugas yang dijalankan |  |  |  |  |  |
| 8. | Memberi apresiasi dan menghargai setiap karyawan yang memberi saran |  |  |  |  |  |
| 9. | Saya memiliki kebebasan dalam menentukan kapan saya akan selesai bekerja |  |  |  |  |  |
| 10 | Saya memiliki waktu luang yang cukup banyak untuk keluarga karena jam kerja yang fleksibel |  |  |  |  |  |

**2. Kepuasan Kerja Karyawan ( Y )**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No** | **Pertanyaan** | **SS** | **S** | **KS** | **TS** | **STS** |
| **A** | **Kesempatan Untuk Maju** |  |  |  |  |  |
| 1. | Kesempatan besar yang diberikan  oleh perusahaan kepada karyawan |  |  |  |  |  |
| 2. | Pengangkatan jabatan sesuai kinerja  karyawan dan lama bekerja |  |  |  |  |  |
| **b.** | **Keamanan Kerja** |  |  |  |  |  |
| 3. | Tunjangan kesehatan yang diberikan oleh  perusahaan sesuai aturan yang ditetapkan. |  |  |  |  |  |
| **c.** | **Gaji** |  |  |  |  |  |
| 4. | Pemberian gaji tepat pada waktunya |  |  |  |  |  |
| 5. | Kebijakan perusahaan dalam menentukan  nominal upah sesuai dengan tugas-tugas kerja saya sebagai karyawan. |  |  |  |  |  |
| **d.** | **Fasilitas** |  |  |  |  |  |
| 6. | Tersedianya tempat makan/ kantin di tempat saya kerja yang nyaman |  |  |  |  |  |

# Lampiran 2

**DATA TABULASI HASIL KUESIONER PENELITIAN**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Responden** | **Variabel X (Kualitas Pelayanan)** | | | | | | | | | | |
| **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **P7** | **P8** | **P9** | **P10** | **Total** |
| 1 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 47 |
| 2 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 46 |
| 3 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 47 |
| 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 44 |
| 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 43 |
| 6 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 41 |
| 7 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 41 |
| 8 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 41 |
| 9 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 41 |
| 10 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 41 |
| 11 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 12 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 41 |
| 13 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 14 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 48 |
| 15 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 48 |
| 16 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 49 |
| 17 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 48 |
| 18 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 45 |
| 19 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 20 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 4 | 43 |
| 21 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 45 |
| 22 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 41 |
| 23 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 24 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 49 |
| 25 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 45 |
| 26 | 4 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 44 |
| 27 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 48 |
| 28 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 48 |
| 29 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 30 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 49 |
| 31 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 45 |
| 32 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 49 |
| 33 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 48 |
| 34 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 49 |
| 35 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 46 |
| 36 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 42 |
| 37 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 48 |
| 38 | 4 | 3 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 42 |
| 39 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 40 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 47 |
| 41 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 47 |
| 42 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 43 |
| 43 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 44 |
| 44 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 42 |
| 45 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 46 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 42 |
| 47 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 48 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 47 |
| 49 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 50 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 48 |
| 51 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 46 |
| 52 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 42 |
| 53 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 54 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 39 |
| 55 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 43 |
| 56 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 57 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 45 |
| 58 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 48 |
| 59 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 42 |
| 60 | 4 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 44 |
| 61 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 62 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 49 |
| 63 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 64 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 43 |
| 65 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 48 |
| 66 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 41 |
| 67 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 68 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 39 |
| 69 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 39 |
| 70 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 71 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 72 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 73 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 43 |
| 74 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 46 |
| 75 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 46 |
| 76 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 48 |
| 77 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 42 |
| 78 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 79 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 80 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 47 |
| 81 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 38 |
| 82 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 44 |
| 83 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 44 |
| 84 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 45 |
| 85 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| TOTAL | 377 | 375 | 372 | 377 | 375 | 372 | 377 | 378 | 376 | 374 | 3753 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Responden** | **Variabel Y (*Loyalitas* Pelanggan)** | | | | | | |
| **P1** | **P2** | **P3** | **P4** | **P5** | **P6** | **Total** |
| 1 | 5 | 4 | 5 | 5 | 5 | 4 | 28 |
| 2 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 3 | 5 | 4 | 5 | 5 | 5 | 4 | 28 |
| 4 | 5 | 4 | 5 | 5 | 5 | 4 | 28 |
| 5 | 4 | 4 | 4 | 4 | 4 | 5 | 25 |
| 6 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 7 | 4 | 4 | 3 | 4 | 5 | 4 | 24 |
| 8 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 9 | 4 | 4 | 3 | 4 | 4 | 4 | 23 |
| 10 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 11 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 12 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 13 | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| 14 | 5 | 5 | 5 | 4 | 5 | 5 | 29 |
| 15 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| 16 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 17 | 5 | 5 | 5 | 5 | 4 | 5 | 29 |
| 18 | 4 | 5 | 4 | 4 | 5 | 4 | 26 |
| 19 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 20 | 5 | 5 | 4 | 4 | 4 | 5 | 27 |
| 21 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 22 | 5 | 4 | 4 | 5 | 4 | 4 | 26 |
| 23 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 24 | 4 | 5 | 5 | 4 | 5 | 5 | 28 |
| 25 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 26 | 5 | 4 | 5 | 5 | 4 | 5 | 28 |
| 27 | 4 | 5 | 5 | 4 | 5 | 5 | 28 |
| 28 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| 29 | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
| 30 | 5 | 4 | 5 | 5 | 4 | 5 | 28 |
| 31 | 5 | 5 | 5 | 5 | 4 | 4 | 28 |
| 32 | 4 | 5 | 5 | 4 | 5 | 5 | 28 |
| 33 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 34 | 5 | 4 | 5 | 5 | 4 | 5 | 28 |
| 35 | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
| 36 | 5 | 5 | 4 | 5 | 5 | 4 | 28 |
| 37 | 5 | 4 | 5 | 5 | 5 | 4 | 28 |
| 38 | 4 | 5 | 4 | 3 | 4 | 4 | 24 |
| 39 | 5 | 5 | 5 | 4 | 5 | 5 | 29 |
| 40 | 4 | 5 | 4 | 5 | 5 | 5 | 28 |
| 41 | 5 | 5 | 5 | 4 | 5 | 4 | 28 |
| 42 | 4 | 5 | 4 | 5 | 4 | 5 | 27 |
| 43 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 44 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 45 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 46 | 4 | 4 | 3 | 4 | 4 | 4 | 23 |
| 47 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 48 | 5 | 4 | 4 | 5 | 4 | 4 | 26 |
| 49 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 50 | 4 | 5 | 5 | 4 | 5 | 5 | 28 |
| 51 | 5 | 5 | 4 | 4 | 5 | 4 | 27 |
| 52 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 53 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 54 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 55 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 56 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 57 | 5 | 5 | 4 | 4 | 5 | 4 | 27 |
| 58 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 59 | 5 | 4 | 4 | 4 | 5 | 4 | 26 |
| 60 | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
| 61 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 62 | 5 | 4 | 5 | 5 | 5 | 5 | 29 |
| 63 | 4 | 5 | 4 | 5 | 5 | 4 | 27 |
| 64 | 5 | 5 | 5 | 5 | 4 | 5 | 29 |
| 65 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| 66 | 4 | 4 | 4 | 4 | 4 | 5 | 25 |
| 67 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 68 | 3 | 4 | 4 | 4 | 4 | 4 | 23 |
| 69 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 70 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 71 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 72 | 5 | 4 | 4 | 5 | 4 | 4 | 26 |
| 73 | 5 | 5 | 5 | 4 | 4 | 5 | 28 |
| 74 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 75 | 4 | 5 | 4 | 4 | 4 | 5 | 26 |
| 76 | 5 | 4 | 5 | 5 | 5 | 5 | 29 |
| 77 | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| 78 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 79 | 5 | 4 | 4 | 3 | 4 | 4 | 24 |
| 80 | 4 | 5 | 4 | 5 | 4 | 5 | 27 |
| 81 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 82 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| 83 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 84 | 5 | 5 | 5 | 4 | 4 | 5 | 28 |
| 85 | 3 | 5 | 4 | 4 | 4 | 4 | 24 |
| TOTAL | 379 | 381 | 371 | 372 | 374 | 371 | 2248 |

**Lampiran 3**

**Hasil Analisis Deskriptif Variabel X**

**Frequencies**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | | | | | | |
|  | | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 | P10 |
| N | Valid | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 | 85 |
| Missing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4 | 48 | 56.5 | 56.5 | 56.5 |
| 5 | 37 | 43.5 | 43.5 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 1 | 1.2 | 1.2 | 1.2 |
| 4 | 48 | 56.5 | 56.5 | 57.6 |
| 5 | 36 | 42.4 | 42.4 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 1 | 1.2 | 1.2 | 1.2 |
| 4 | 51 | 60.0 | 60.0 | 61.2 |
| 5 | 33 | 38.8 | 38.8 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 1 | 1.2 | 1.2 | 1.2 |
| 4 | 46 | 54.1 | 54.1 | 55.3 |
| 5 | 38 | 44.7 | 44.7 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4 | 50 | 58.8 | 58.8 | 58.8 |
| 5 | 35 | 41.2 | 41.2 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P6** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4 | 53 | 62.4 | 62.4 | 62.4 |
| 5 | 32 | 37.6 | 37.6 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P7** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 1 | 1.2 | 1.2 | 1.2 |
| 4 | 46 | 54.1 | 54.1 | 55.3 |
| 5 | 38 | 44.7 | 44.7 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P8** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 1 | 1.2 | 1.2 | 1.2 |
| 4 | 45 | 52.9 | 52.9 | 54.1 |
| 5 | 39 | 45.9 | 45.9 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P9** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4 | 49 | 57.6 | 57.6 | 57.6 |
| 5 | 36 | 42.4 | 42.4 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P10** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 1 | 1.2 | 1.2 | 1.2 |
| 4 | 49 | 57.6 | 57.6 | 58.8 |
| 5 | 35 | 41.2 | 41.2 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

**Lampiran 4**

**Hasil Analisis Deskriptif Variabel Y**

**Frequencies**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | | |
|  | | P1 | P2 | P3 | P4 | P5 | P6 |
| N | Valid | 85 | 85 | 85 | 85 | 85 | 85 |
| Missing | 0 | 0 | 0 | 0 | 0 | 0 |

**Frequency Table**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P1** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 2 | 2.4 | 2.4 | 2.4 |
| 4 | 42 | 49.4 | 49.4 | 51.8 |
| 5 | 41 | 48.2 | 48.2 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P2** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4 | 44 | 51.8 | 51.8 | 51.8 |
| 5 | 41 | 48.2 | 48.2 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P3** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 3 | 3.5 | 3.5 | 3.5 |
| 4 | 48 | 56.5 | 56.5 | 60.0 |
| 5 | 34 | 40.0 | 40.0 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P4** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 3 | 2 | 2.4 | 2.4 | 2.4 |
| 4 | 49 | 57.6 | 57.6 | 60.0 |
| 5 | 34 | 40.0 | 40.0 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P5** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4 | 51 | 60.0 | 60.0 | 60.0 |
| 5 | 34 | 40.0 | 40.0 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **P6** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 4 | 54 | 63.5 | 63.5 | 63.5 |
| 5 | 31 | 36.5 | 36.5 | 100.0 |
| Total | 85 | 100.0 | 100.0 |  |

**Lampiran 5**

**HASIL UJI FALIDITAS**

Hasil Uji Validitas Variabel X

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item-Total Statistics** | | | | |
|  | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
| P1 | 39.72 | 9.776 | .759 | .855 |
| P2 | 39.74 | 10.456 | .497 | .875 |
| P3 | 39.78 | 10.342 | .544 | .871 |
| P4 | 39.72 | 10.157 | .590 | .868 |
| P5 | 39.74 | 10.027 | .676 | .861 |
| P6 | 39.78 | 10.176 | .637 | .864 |
| P7 | 39.72 | 10.038 | .629 | .865 |
| P8 | 39.71 | 9.996 | .642 | .864 |
| P9 | 39.73 | 9.985 | .688 | .861 |
| P10 | 39.75 | 10.783 | .396 | .882 |

Hasil Uji Validitas Variabel Y

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item-Total Statistics** | | | | |
|  | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
| P1 | 21.99 | 3.559 | .444 | .786 |
| P2 | 21.96 | 3.630 | .466 | .779 |
| P3 | 22.08 | 3.005 | .763 | .703 |
| P4 | 22.07 | 3.424 | .539 | .763 |
| P5 | 22.05 | 3.474 | .575 | .755 |
| P6 | 22.08 | 3.624 | .497 | .772 |

**Lampiran 6**

**HASIL UJI RELIABILITAS**

Hasil Uji Reliabilitas Variabel X

|  |  |  |  |
| --- | --- | --- | --- |
| **Case Processing Summary** | | | |
|  | | N | % |
| Cases | Valid | 85 | 100.0 |
| Excludeda | 0 | .0 |
| Total | 85 | 100.0 |
| a. Listwise deletion based on all variables in the procedure. | | | |

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .879 | 10 |

Hasil Uji Reliabilitas Variabel Y

|  |  |  |  |
| --- | --- | --- | --- |
| **Case Processing Summary** | | | |
|  | | N | % |
| Cases | Valid | 85 | 100.0 |
| Excludeda | 0 | .0 |
| Total | 85 | 100.0 |
| a. Listwise deletion based on all variables in the procedure. | | | |

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .793 | 6 |

**Lampiran 7**

**HASIL UJI REGRESI SEDERHANA**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Coefficientsa** | | | | | | |
| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
| B | Std. Error | Beta |
| 1 | (Constant) | 4.172 | 1.758 |  | 2.374 | .020 |
| X | .504 | .040 | .813 | 12.714 | .000 |
| a. Dependent Variable: Y | | | | | | |

**Lampiran 8**

**HASIL UJI T**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Coefficientsa** | | | | | | |
| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
| B | Std. Error | Beta |
| 1 | (Constant) | 4.172 | 1.758 |  | 2.374 | .020 |
| X | .504 | .040 | .813 | 12.714 | .000 |
| a. Dependent Variable: Y | | | | | | |

**Lampiran 9**

**HASIL UJI KOEFISIEN DETERMINASI (R2)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Model Summary** | | | | |
| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
| 1 | .813a | .661 | .657 | 1.280 |
| a. Predictors: (Constant), X | | | | |

**Lampiran 10**

**Tabel Uji R**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **df = (N-2)** | **Tingkat signifikansi untuk uji satu arah** | | | | |
| **0.05** | **0.025** | **0.01** | **0.005** | **0.0005** |
| **Tingkat signifikansi untuk uji dua arah** | | | | |
| **0.1** | **0.05** | **0.02** | **0.01** | **0.001** |
| **70** | 0.1954 | 0.2319 | 0.2737 | 0.3017 | 0.3798 |
| **71** | 0.1940 | 0.2303 | 0.2718 | 0.2997 | 0.3773 |
| **72** | 0.1927 | 0.2287 | 0.2700 | 0.2977 | 0.3748 |
| **73** | 0.1914 | 0.2272 | 0.2682 | 0.2957 | 0.3724 |
| **74** | 0.1901 | 0.2257 | 0.2664 | 0.2938 | 0.3701 |
| **75** | 0.1888 | 0.2242 | 0.2647 | 0.2919 | 0.3678 |
| **76** | 0.1876 | 0.2227 | 0.2630 | 0.2900 | 0.3655 |
| **77** | 0.1864 | 0.2213 | 0.2613 | 0.2882 | 0.3633 |
| **78** | 0.1852 | 0.2199 | 0.2597 | 0.2864 | 0.3611 |
| **79** | 0.1841 | 0.2185 | 0.2581 | 0.2847 | 0.3589 |
| **80** | 0.1829 | 0.2172 | 0.2565 | 0.2830 | 0.3568 |
| **81** | 0.1818 | 0.2159 | 0.2550 | 0.2813 | 0.3547 |
| **82** | 0.1807 | 0.2146 | 0.2535 | 0.2796 | 0.3527 |
| **83** | 0.1796 | 0.2133 | 0.2520 | 0.2780 | 0.3507 |
| **84** | 0.1786 | 0.2120 | 0.2505 | 0.2764 | 0.3487 |
| **85** | 0.1775 | 0.2108 | 0.2491 | 0.2748 | 0.3468 |
| **86** | 0.1765 | 0.2096 | 0.2477 | 0.2732 | 0.3449 |
| **87** | 0.1755 | 0.2084 | 0.2463 | 0.2717 | 0.3430 |
| **88** | 0.1745 | 0.2072 | 0.2449 | 0.2702 | 0.3412 |
| **89** | 0.1735 | 0.2061 | 0.2435 | 0.2687 | 0.3393 |
| **90** | 0.1726 | 0.2050 | 0.2422 | 0.2673 | 0.3375 |
| **91** | 0.1716 | 0.2039 | 0.2409 | 0.2659 | 0.3358 |
| **92** | 0.1707 | 0.2028 | 0.2396 | 0.2645 | 0.3341 |
| **93** | 0.1698 | 0.2017 | 0.2384 | 0.2631 | 0.3323 |
| **94** | 0.1689 | 0.2006 | 0.2371 | 0.2617 | 0.3307 |
| **95** | 0.1680 | 0.1996 | 0.2359 | 0.2604 | 0.3290 |
| **96** | 0.1671 | 0.1986 | 0.2347 | 0.2591 | 0.3274 |
| **97** | 0.1663 | 0.1975 | 0.2335 | 0.2578 | 0.3258 |
| **98** | 0.1654 | 0.1966 | 0.2324 | 0.2565 | 0.3242 |
| **99** | 0.1646 | 0.1956 | 0.2312 | 0.2552 | 0.3226 |
| **100** | 0.1638 | 0.1946 | 0.2301 | 0.2540 | 0.3211 |

**Lampiran 10**

**Tabel Uji T**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Pr** | **0.25** | **0.10** | **0.05** | **0.025** | **0.01** | **0.005** | **0.001** |
| **df** | **0.50** | **0.20** | **0.10** | **0.050** | **0.02** | **0.010** | **0.002** |
| **81** | 0.67753 | 1.29209 | 1.66388 | 1.98969 | 2.37327 | 2.63790 | 3.19392 |
| **82** | 0.67749 | 1.29196 | 1.66365 | 1.98932 | 2.37269 | 2.63712 | 3.19262 |
| **83** | 0.67746 | 1.29183 | 1.66342 | 1.98896 | 2.37212 | 2.63637 | 3.19135 |
| **84** | 0.67742 | 1.29171 | 1.66320 | 1.98861 | 2.37156 | 2.63563 | 3.19011 |
| **85** | 0.67739 | 1.29159 | 1.66298 | 1.98827 | 2.37102 | 2.63491 | 3.18890 |
| **86** | 0.67735 | 1.29147 | 1.66277 | 1.98793 | 2.37049 | 2.63421 | 3.18772 |
| **87** | 0.67732 | 1.29136 | 1.66256 | 1.98761 | 2.36998 | 2.63353 | 3.18657 |
| **88** | 0.67729 | 1.29125 | 1.66235 | 1.98729 | 2.36947 | 2.63286 | 3.18544 |
| **89** | 0.67726 | 1.29114 | 1.66216 | 1.98698 | 2.36898 | 2.63220 | 3.18434 |
| **90** | 0.67723 | 1.29103 | 1.66196 | 1.98667 | 2.36850 | 2.63157 | 3.18327 |
| **91** | 0.67720 | 1.29092 | 1.66177 | 1.98638 | 2.36803 | 2.63094 | 3.18222 |
| **92** | 0.67717 | 1.29082 | 1.66159 | 1.98609 | 2.36757 | 2.63033 | 3.18119 |
| **93** | 0.67714 | 1.29072 | 1.66140 | 1.98580 | 2.36712 | 2.62973 | 3.18019 |
| **94** | 0.67711 | 1.29062 | 1.66123 | 1.98552 | 2.36667 | 2.62915 | 3.17921 |
| **95** | 0.67708 | 1.29053 | 1.66105 | 1.98525 | 2.36624 | 2.62858 | 3.17825 |
| **96** | 0.67705 | 1.29043 | 1.66088 | 1.98498 | 2.36582 | 2.62802 | 3.17731 |
| **97** | 0.67703 | 1.29034 | 1.66071 | 1.98472 | 2.36541 | 2.62747 | 3.17639 |
| **98** | 0.67700 | 1.29025 | 1.66055 | 1.98447 | 2.36500 | 2.62693 | 3.17549 |
| **99** | 0.67698 | 1.29016 | 1.66039 | 1.98422 | 2.36461 | 2.62641 | 3.17460 |
| **100** | 0.67695 | 1.29007 | 1.66023 | 1.98397 | 2.36422 | 2.62589 | 3.17374 |
| **101** | 0.67693 | 1.28999 | 1.66008 | 1.98373 | 2.36384 | 2.62539 | 3.17289 |
| **102** | 0.67690 | 1.28991 | 1.65993 | 1.98350 | 2.36346 | 2.62489 | 3.17206 |
| **103** | 0.67688 | 1.28982 | 1.65978 | 1.98326 | 2.36310 | 2.62441 | 3.17125 |
| **104** | 0.67686 | 1.28974 | 1.65964 | 1.98304 | 2.36274 | 2.62393 | 3.17045 |
| **105** | 0.67683 | 1.28967 | 1.65950 | 1.98282 | 2.36239 | 2.62347 | 3.16967 |
| **106** | 0.67681 | 1.28959 | 1.65936 | 1.98260 | 2.36204 | 2.62301 | 3.16890 |
| **107** | 0.67679 | 1.28951 | 1.65922 | 1.98238 | 2.36170 | 2.62256 | 3.16815 |
| **108** | 0.67677 | 1.28944 | 1.65909 | 1.98217 | 2.36137 | 2.62212 | 3.16741 |
| **109** | 0.67675 | 1.28937 | 1.65895 | 1.98197 | 2.36105 | 2.62169 | 3.16669 |
| **110** | 0.67673 | 1.28930 | 1.65882 | 1.98177 | 2.36073 | 2.62126 | 3.16598 |
| **111** | 0.67671 | 1.28922 | 1.65870 | 1.98157 | 2.36041 | 2.62085 | 3.16528 |
| **112** | 0.67669 | 1.28916 | 1.65857 | 1.98137 | 2.36010 | 2.62044 | 3.16460 |
| **113** | 0.67667 | 1.28909 | 1.65845 | 1.98118 | 2.35980 | 2.62004 | 3.16392 |
| **114** | 0.67665 | 1.28902 | 1.65833 | 1.98099 | 2.35950 | 2.61964 | 3.16326 |
| **115** | 0.67663 | 1.28896 | 1.65821 | 1.98081 | 2.35921 | 2.61926 | 3.16262 |
| **116** | 0.67661 | 1.28889 | 1.65810 | 1.98063 | 2.35892 | 2.61888 | 3.16198 |
| **117** | 0.67659 | 1.28883 | 1.65798 | 1.98045 | 2.35864 | 2.61850 | 3.16135 |
| **118** | 0.67657 | 1.28877 | 1.65787 | 1.98027 | 2.35837 | 2.61814 | 3.16074 |
| **119** | 0.67656 | 1.28871 | 1.65776 | 1.98010 | 2.35809 | 2.61778 | 3.16013 |
| **120** | 0.67654 | 1.28865 | 1.65765 | 1.97993 | 2.35782 | 2.61742 | 3.15954 |