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UU No. 42 Tahun 2009 Tentang PPN dan PPnBM

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LAMPIRAN

**Lampiran 1.**

**KUESIONER**

**I. IDENTITAS PEMBERI KUESIONER**

Nama : Dedi Handoko Siregar

NPM : 163114034

JenisKelamin : Laki-Laki

Jurusan : Manajemen

Fakultas : Ekonomi

Perguruan Tinggi : Universitas Muslim Nusantara Al Washliya Medan

Judul Penelitian : **“Pengaruh Penerapan *Tapping Box*  Terhadap Kepuasan Wajib Pajak Parkir Kota Medan (Studi Kasus Kantor Badan Pengelola Pajak dan Retribusi Daerah Kota Medan)”.**

**Medan, Maret 2020**

**Peneliti**

**Dedi Handoko Siregar**

**163114034**

**II. IDENTITAS RESPONDEN**

Nama : ……………………………………..

Jenis Kelamin : Laki-Laki / Perempuan

Pendidikan : ……………………………………..

Alamat : ……………………………………..

**III. PETUNJUK PENGISIAN**

Pada setiap nomor pernyataan berilah tanda benar pada kolom yang tersedia sesuai dengan penilaian anda.

Keterangan jawaban:

**SS : Sangat Setuju S : Setuju**

**R : Ragu TS : Tidak Setuju**

**STS : Sangat Tidak Setuju**

**IV. DAFTAR KUESIONER**

1. **Penerapan*Tapping Box* (X)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No** | **Pernyataan** | **SS** | **S** | **R** | **TS** | **STS** |
| **1** | **2** | 3 | | | | |
|  | **Persepsi Kegunaan (*Perceived Usefulness*)** |  | | | | |
| 1. | Penggunaan *Tapping Box*  sangat membantu dalam hal mengelola pajak parkir di Kota Medan |  |  |  |  |  |
| 2. | *Tapping Box*  sangat memberikan konstribusi positif bagi pengguna pajak parkir |  |  |  |  |  |
|  | **Persepsi Kemudahan (*Perceived Ease of Use*)** |  |  |  |  |  |
| 3. | Penggunaan *Tapping Box*  dapat digunakan dengan mudah. |  |  |  |  |  |
| 4. | Penggunaan *Tapping Box*  mudah dipahami |  |  |  |  |  |
|  | **Kerumitan (*Complexity*)** |  |  |  |  |  |
| 5. | Wajib Pajak mengalami kerumitan dalam menjalankan pajak parkir dengan menggunakan *Tapping Box* . |  |  |  |  |  |
| 6. | Wajib pajak belum terbiasa menggunakan *Tapping Box* |  |  |  |  |  |
|  | **Keamanan dan Kerahasiaan (*Security and Privacy*)** |  |  |  |  |  |
| 7. | Keamanan sistem *Tapping Box*  dapat diandalkan |  |  |  |  |  |
| 8. | Penggunaan *Tapping Box*  dapat menyimpan data secara aman |  |  |  |  |  |
|  | **Kesiapan Teknologi Informasi Wajib Pajak (*Readiness Technology Taxpayers Information*)** |  |  |  |  |  |
| 9. | Wajib Pajak siap untuk menggunakan *Tapping Box*  dalam sistem pembayaran pajak parkir. |  |  |  |  |  |
| 10. | *Tapping Box*  dapat diterima dengan baik oleh wajib pajak. |  |  |  |  |  |

1. **Kepuasan Wajib Pajak (Y)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No** | **Pernyataan** | **SS** | **S** | **R** | **TS** | **STS** |
| **1** | **2** | **3** | | | | |
|  | **Kualitas Layanan** |  | | | | |
| 1. | Layanan yang diberikan dengan penggunaan *Tapping Box*  sangat bagus |  |  |  |  |  |
| 2. | Wajib pajak puas dengan pelayanan yang diberikan |  |  |  |  |  |
| 3. | Dengan adanya sistem *Tapping Box*  wajib pajak menjail lebih mudah dalam membayar pajak parkir. |  |  |  |  |  |
| 4. | Sistem *Tapping Box*  memberikan layanan yang baik |  |  |  |  |  |
| 5. | Layanan yang diberikan dengan penggunaan *Tapping Box*  sangat memadai. |  |  |  |  |  |
|  | **Pengetahuan Pajak** |  |  |  |  |  |
| 6. | Wajib pajak menerima informasi mengenai penggunaan *Tapping Box* . |  |  |  |  |  |
| 7. | Wajib pajak sudah mengetahui cara menggunakan *Tapping Box* |  |  |  |  |  |
| 8. | Penggunaan *Tapping Box*  mudah dipahami |  |  |  |  |  |
| 9. | Wajib pajak sudah terbiasa menggunakan *Tapping Box*  dalam melakukan pembayaran pajak parkir. |  |  |  |  |  |
| 10. | Wajib pajak sudah mengerti mengenai keuntungan dalam memnggunakan *Tapping Box*  dalam melakukan pembayaran pajak parkir. |  |  |  |  |  |

**Lampiran 2. Tabulasi Penelitian**

**Tabulasi Data Variabel Penerapan Tapping Box(X)**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **No Responden** | **Nomor Item Peryataan** | | | | | | | | | | **Total X** |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1 | 5 | 4 | 2 | 5 | 5 | 4 | 3 | 5 | 4 | 5 | 42 |
| 2 | 4 | 3 | 5 | 4 | 5 | 5 | 4 | 5 | 3 | 4 | 42 |
| 3 | 2 | 5 | 5 | 5 | 5 | 4 | 3 | 5 | 5 | 5 | 44 |
| 4 | 4 | 5 | 4 | 2 | 4 | 5 | 5 | 3 | 5 | 5 | 42 |
| 5 | 2 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 3 | 41 |
| 6 | 5 | 4 | 2 | 5 | 4 | 4 | 4 | 3 | 5 | 4 | 40 |
| 7 | 2 | 5 | 5 | 5 | 4 | 4 | 4 | 3 | 4 | 5 | 41 |
| 8 | 5 | 4 | 2 | 4 | 5 | 4 | 4 | 3 | 5 | 5 | 41 |
| 9 | 4 | 5 | 4 | 2 | 5 | 4 | 4 | 5 | 3 | 5 | 41 |
| 10 | 5 | 4 | 4 | 5 | 4 | 2 | 5 | 4 | 5 | 5 | 43 |
| 11 | 5 | 4 | 3 | 4 | 5 | 5 | 4 | 4 | 4 | 3 | 41 |
| 12 | 4 | 5 | 5 | 5 | 4 | 2 | 5 | 5 | 5 | 5 | 45 |
| 13 | 5 | 3 | 5 | 4 | 5 | 4 | 4 | 5 | 2 | 4 | 41 |
| 14 | 4 | 5 | 4 | 5 | 3 | 5 | 5 | 3 | 5 | 5 | 44 |
| 15 | 5 | 4 | 5 | 5 | 3 | 5 | 5 | 5 | 5 | 4 | 46 |
| 16 | 4 | 5 | 5 | 4 | 5 | 4 | 3 | 5 | 5 | 5 | 45 |
| 17 | 5 | 5 | 3 | 5 | 4 | 5 | 5 | 2 | 5 | 5 | 44 |
| 18 | 5 | 4 | 5 | 5 | 3 | 5 | 5 | 4 | 2 | 5 | 43 |
| 19 | 5 | 5 | 4 | 4 | 3 | 5 | 5 | 5 | 5 | 5 | 46 |
| 20 | 5 | 5 | 3 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 44 |
| 21 | 5 | 4 | 5 | 5 | 2 | 5 | 5 | 5 | 4 | 4 | 44 |
| 22 | 4 | 5 | 4 | 2 | 4 | 5 | 3 | 4 | 4 | 5 | 40 |
| 23 | 5 | 3 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 2 | 42 |
| 24 | 5 | 5 | 4 | 2 | 5 | 5 | 5 | 4 | 5 | 2 | 42 |
| 25 | 5 | 5 | 4 | 4 | 2 | 5 | 5 | 5 | 5 | 5 | 45 |
| 26 | 4 | 5 | 4 | 2 | 4 | 5 | 5 | 4 | 5 | 2 | 40 |
| 27 | 5 | 4 | 5 | 4 | 5 | 4 | 2 | 4 | 4 | 5 | 42 |
| 28 | 4 | 5 | 3 | 5 | 4 | 4 | 5 | 2 | 5 | 3 | 40 |
| 29 | 5 | 4 | 5 | 5 | 5 | 4 | 2 | 4 | 4 | 5 | 43 |
| 30 | 5 | 4 | 5 | 5 | 5 | 4 | 2 | 4 | 2 | 5 | 41 |
|  | ∑X | | | | | | | | | | 1275 |

**Tabulasi Data Variabel Kepuasan Wajib Pajak (Y)**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **No Responden** | **Nomor Item Peryataan** | | | | | | | | | | **Total Y** |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1 | 5 | 4 | 2 | 5 | 3 | 5 | 4 | 5 | 5 | 5 | 43 |
| 2 | 3 | 2 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 3 | 41 |
| 3 | 4 | 4 | 5 | 5 | 5 | 3 | 5 | 5 | 5 | 3 | 44 |
| 4 | 3 | 5 | 5 | 4 | 3 | 5 | 3 | 5 | 5 | 4 | 42 |
| 5 | 4 | 4 | 5 | 2 | 5 | 5 | 5 | 2 | 4 | 5 | 41 |
| 6 | 2 | 5 | 2 | 5 | 5 | 5 | 4 | 5 | 5 | 2 | 40 |
| 7 | 5 | 5 | 2 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 44 |
| 8 | 2 | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 2 | 41 |
| 9 | 4 | 5 | 5 | 5 | 3 | 3 | 5 | 5 | 5 | 4 | 44 |
| 10 | 4 | 3 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 45 |
| 11 | 3 | 5 | 5 | 2 | 5 | 5 | 5 | 5 | 3 | 4 | 42 |
| 12 | 5 | 5 | 2 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 45 |
| 13 | 2 | 5 | 5 | 2 | 5 | 4 | 4 | 5 | 5 | 5 | 42 |
| 14 | 4 | 5 | 5 | 4 | 4 | 3 | 5 | 5 | 5 | 5 | 45 |
| 15 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 45 |
| 16 | 5 | 5 | 4 | 4 | 3 | 5 | 5 | 5 | 4 | 5 | 45 |
| 17 | 5 | 4 | 5 | 4 | 2 | 5 | 5 | 5 | 5 | 4 | 44 |
| 18 | 5 | 4 | 5 | 4 | 3 | 4 | 5 | 4 | 5 | 4 | 43 |
| 19 | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 46 |
| 20 | 4 | 5 | 3 | 5 | 5 | 5 | 3 | 5 | 4 | 5 | 44 |
| 21 | 3 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 43 |
| 22 | 5 | 3 | 5 | 4 | 3 | 5 | 3 | 5 | 4 | 5 | 42 |
| 23 | 4 | 5 | 5 | 5 | 5 | 4 | 3 | 5 | 5 | 2 | 43 |
| 24 | 5 | 4 | 5 | 4 | 5 | 3 | 5 | 4 | 4 | 4 | 43 |
| 25 | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 45 |
| 26 | 4 | 5 | 5 | 4 | 5 | 5 | 3 | 4 | 2 | 5 | 42 |
| 27 | 4 | 5 | 4 | 5 | 5 | 4 | 3 | 5 | 4 | 4 | 43 |
| 28 | 5 | 4 | 5 | 4 | 2 | 5 | 5 | 5 | 2 | 5 | 42 |
| 29 | 5 | 5 | 4 | 5 | 4 | 4 | 2 | 5 | 4 | 5 | 43 |
| 30 | 5 | 2 | 2 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 41 |
|  | ∑Y | | | | | | | | | | 1293 |

**Lampiran 3. Hasil Uji Validitas Variabel Penerapan Tapping Box (X)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item-Total Statistics** | | | | |
|  | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
| VAR00001 | 38.10 | 65.266 | .924 | .987 |
| VAR00002 | 38.07 | 69.099 | .930 | .988 |
| VAR00003 | 38.37 | 63.344 | .978 | .985 |
| VAR00004 | 38.37 | 62.930 | .937 | .987 |
| VAR00005 | 38.33 | 65.057 | .962 | .986 |
| VAR00006 | 38.17 | 67.730 | .884 | .988 |
| VAR00007 | 38.40 | 63.628 | .973 | .985 |
| VAR00008 | 38.37 | 64.723 | .958 | .986 |
| VAR00009 | 38.17 | 63.937 | .951 | .986 |
| VAR00010 | 38.17 | 63.592 | .939 | .986 |

**Lampiran 4. Hasil Uji Reliabilitas Variabel Penerapan Tapping Box (X)**

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .988 | 10 |

**Lampiran 5. Hasil Uji Validitas Variabel Kepuasan Wajib Pajak(Y)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item-Total Statistics** | | | | |
|  | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
| VAR00001 | 39.00 | 57.724 | .954 | .982 |
| VAR00002 | 38.73 | 59.237 | .956 | .982 |
| VAR00003 | 38.83 | 56.282 | .906 | .984 |
| VAR00004 | 38.83 | 59.454 | .919 | .983 |
| VAR00005 | 38.87 | 57.637 | .948 | .982 |
| VAR00006 | 38.70 | 61.872 | .942 | .983 |
| VAR00007 | 38.87 | 59.223 | .948 | .982 |
| VAR00008 | 38.43 | 63.978 | .824 | .986 |
| VAR00009 | 38.77 | 60.116 | .940 | .982 |
| VAR00010 | 38.87 | 57.844 | .970 | .981 |

**Lampiran 6. Hasil Uji Reliabilitas Variabel Kepuasan Wajib Pajak(Y)**

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .984 | 10 |

**Lampiran 7. Hasil Analisis Regresi Linier Sederhana dan Uji Parsial**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Coefficientsa** | | | | | | |
| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. |
| B | Std. Error | Beta |
| 1 | (Constant) | 14.113 | 3.934 |  | 3.588 | .001 |
| Penerapan Tapping Box | .682 | .092 | .813 | 7.376 | .000 |
| a. Dependent Variable: Kepuasan Wajib Pajak | | | | | | |

**Lampiran 8. Hasil Koefisien Determinasi**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Model Summaryb** | | | | | |
| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate | Durbin-Watson |
| 1 | .813a | .660 | .648 | .913 | 2.144 |
| a. Predictors: (Constant), Penerapan Tapping Box | | | | | |
| b. Dependent Variable: Kepuasan Wajib Pajak | | | | | |

**Lampiran 9. Daftar Wajib Pajak Parkir Yang Menggunakan *Tapping Box***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Wajib Pajak Parkir yang Menggunakan Tapping Box** | **Alamat** | **Jenis Kelamin** | **Tingkat Pendidikan** |
| **1** | Iwan Irwanto | Jl. Marelan Raya | L | S1 |
| **2** | Desman Sinaga | Komplek Tasbi II Jl, Ringroad No. 20 | L | S1 |
| **3** | Boerhanoedin Loebis, SE | Jl. H. Z. Arifin | L | S1 |
| **4** | Agung Syahputra | Jl. Diponegoro | L | S1 |
| **5** | David BP Siahaan | Jl. Imam Bonjol | L | S1 |
| **6** | Agus Widodo | Jl. Jawa No. 1 | L | S1 |
| **7** | Mardianto | Jl. Perintis Kemeredekaan No. P3 | L | S1 |
| **8** | Fadil Hanafia Lubis, SE | Jl. Balai Kota No. 1 | L | S1 |
| **9** | Abidin Syamsul | Jl. SM. Raja Comp. Yuki Sp. Raya | L | S1 |
| **10** | Tomas Purba | Jl. Ring Road No. 28 | L | S1 |
| **11** | Teguh Irwansyah | Jl. Ring Road No. 28 | L | S1 |
| **12** | Suyetno | Jl. Cirebon | L | S1 |
| **13** | Ngarwaty Kartini | Jl. Ringroad | P | S1 |
| **14** | Munawir Pane | Jl. Pangeran Diponegoro No. 8 Medan | L | S1 |
| **15** | Jitswall Iilyas | Jl. Jawa No. 8 | L | S1 |
| **16** | Joni Wijaya | Jl. Putri Hijau No. 1 | L | S1 |
| **17** | Dr. Manahan Hutasoit | Jl. Prof H. M. Yamin SH. No 47 | L | S2 |
| **18** | Abdul Wahid | Jl. Gatot Subroto No. 30 | L | S1 |
| **19** | Parmin Djuita | Jl. MT. Haryono Medan | L | S1 |
| **20** | Ang Fu Shen | Jl.HZ. Arifin | L | S1 |
| **21** | Sutanto Tan | Jl. Imam Bonjol No. 6 | L | S1 |
| **22** | Sutini | Jl. Mongonsidi No. 46 | P | S1 |
| **23** | Ridwan Ys. S. Sos | Jl. Thamrin | L | S1 |
| **24** | Eriksa Lisnoma Ginting | Jl. S. Parman No. 125 | L | S1 |
| **25** | Abdy Sanjaya Tio Maulana | Jl. Listrik | L | S1 |
| **26** | Nuke Sutersi | Jl. Imam Bonjol | P | S1 |
| **27** | Ir. Jimmi Sukanto | Jl. Imam Bonjol No. 9 | L | S2 |
| **28** | Hutanli Marbun | Jl. Gatot Subroto | L | S1 |
| **29** | Johanes | Jl. Listrik No. 2 | L | S1 |
| **30** | Drs. Roni Erhan Sinaga | Jl. Cut Mutia No. 1 | L | S2 |

**BIODATA MAHASISWA**



1. **IDENTITAS DIRI**

Nama : Dedi Handoko Siregar

NPM : 163114034

Tempat/T.Lahir : Medan, 04 November 1994

Jenis Kelamin : Laki-laki

Agama : Islam

Status : Menikah

Pekerjaan : Wiraswasta

Anak Ke : 2 Dari 3 Bersaudara

Alamat : Jl. Harapan Pasti Timur No. 5 Medan Denai

No. Telp/Hp : 0812 6215 1437

Dosen Pembimbing : 1. Shita Tiara, SE, Ak, M.Si

2. Horia Siregar, S.Pd, M.Hum

Judul Skripsi : **Pengaruh Penerapan*tapping Box*  Terhadapkepuasan**

**Wajib Pajak Parkir Kota Medan di Kantor Badan**

**Pengelola Pajak Dan Retribusi Daerah Kota Medan**

**Indeks Kumulatif : 3.26**

1. **PENDIDIKAN**

SD : SD negeri 060819 Medan

SMP : SMP Swasta YPK Medan

SMK : SMK Multi Karya Medan

1. **ORANG TUA**

Nama Ayah : Maradan Siregar

Pekerjaan : Wiraswasta

Nama Ibu : Rusnani

Pekerjaan : Wiraswasta

Alamat : Jl. Harapan Pasti Timur No. 5 Medan Denai

Medan, 06 November 2020

Dedi Handoko Siregar