**Lampiran 1**

**KUESIONER**

Kepada Yth

Bapak/Ibu Responden

Di

Tempat

Puji syukur kita panjatkan kehadirat Allah SWT karena atas limpahan rahmat, hidayah dan taufik-Nya lah sehingga angket penelitian ini yang berjudul **“Pengaruh** **Kualitas Produk dan Pelayanan Terhadap Kepuasan Konsumen Pada Restoran Ayam Goreng Kalasan Cabang Iskandar Muda Medan**”. Sehubungan dengan hal tersebut, maka mohon kesediaan Bapak/Ibu untuk mengisi angket ini walaupun disadari bahwa kesibukan selalu menyertai aktivitas, tugas dan pekerjaan Bapak/Ibu. Dalam mengisi angket ini, mohon kesediannya untuk menjawab secara jujur dan objektif, serta tidak merasa ragu karena angket ini hanya untuk kebutuhan penelitian, yang tidak sama sekali dimaksudkan untuk memberi penilaian yang dapat merugikan akademik Bapak/Ibu.

Atas kesediaan dan kerjasama yang baik ini diucapkan banyak terima kasih, semoga Allah SWT meridhoi kita semua, Amin.

Medan, Juli 2021Peneliti

**Sri Mayasari**

NPM. 173114156

1. **IDENTITAS RESPONDEN**Nama : .........................................................................Jenis Kelamin : .........................................................................

Umur : .........................................................................Penghasilan : .........................................................................

1. **PETUNJUK PENGISIAN**
2. bacalah baik-baik setiap pernyataan dalam angket ini sebelum menjawabnya.
3. Berilah jawaban dengan memberi tanda (√) pada kolom yang tersedia.

SS = Sangat Setuju

S = Setuju

KS = Kurang Setuju

TS = Tidak Setuju

STS = Sangat Tidak Setuju

1. Bila ada sesuatu yang kurang jelas. mohon ditanyakan pada peneliti.

**Kualitas Produk (X1).**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No** | **Pernyataan** | **SS** | **S** | **KS** | **TS** | **STS** |
| ***Desain*** | | | | | | |
| 1. | Desain produk atau penampilan produk mempengaruhi ketertarikan konsumen terhadap produk yang disajikan Restoran Ayam Goreng Kalasan. |  |  |  |  |  |
| ***Fitur* Produk (karakteristik atau ciri-ciri produk)** | | | | | | |
| 2. | Konsumen merasa tertarik pada produk yang terlihat unik atau punya ciri khas berbeda yang ada pada Restoran Ayam Goreng Kalasan. |  |  |  |  |  |
| **R*eliabilit*y (reliabilitas)** | | | | | | |
| 3. | Setiap produk memiliki pengukuran enak atau tidaknya melalui tingkat kepuasan konsumen Restoran Ayam Goreng Kalasan. |  |  |  |  |  |
| ***Comfemance to specitications* (kesuksesan dengan spesifikasi)** | | | | | | |
| 4. | Banyaknya produk Restoran Ayam Goreng Kalasan hanya beberapa yang memiliki kesuksesan dalam pemesanan tertinggi. |  |  |  |  |  |
| ***Durability* (daya tahan)** | | | | | | |
| 5. | Produk yang ada di Restoran Ayam Goreng Kalasan memiliki citarasa yang tetap dipertahankan dari tahun 1984 hingga sekarang. |  |  |  |  |  |
| ***Servucebility* (kemampuan melayani)** | | | | | | |
| 6. | Karyawan menyajikan produk dengan baik membuat konsumen merasa puas atas pelayanan dari Restoran Ayam Goreng Kalasan. |  |  |  |  |  |
| ***Esthetics* (estetika)** | | | | | | |
| 7. | Suasana yang disajikan Restoran Ayam Goreng Kalasan memiliki nilai estetika tersendiri. |  |  |  |  |  |
| ***Percetived quality* (kualitas yang dipersepsikan)** | | | | | | |
| 8. | Kepuasan konsumen tergantung pada kualitas produk yang ada di Restoran Ayam Goreng Kalasan. |  |  |  |  |  |

**Kualitas Pelayanan (X2)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No** | **Pernyataan** | **SS** | **S** | **KS** | **TS** | **STS** |
| **Daya tanggapan(ketanggapan)** | | | | | | |
| 1. | karyawan mempunyai tanggapan yang baik kepada setiap konsumen yang datang di Restoran Ayam Goreng Kalasan. |  |  |  |  |  |
| **Kompetensi** | | | | | | |
| 2. | Kompetensi karyawan memiliki peran terhadap kepuasan konsumen Restoran Ayam Goreng Kalasan. |  |  |  |  |  |
| **Akses** | | | | | | |
| 3. | Pelayanan menjadi akses dari Restoran Ayam Goreng Kalasan kepada konsumen |  |  |  |  |  |
| **Kesopanan** | | | | | | |
| 4. | Pelayanan yang sopan disajikan Restoran Ayam Goreng Kalasan membuat konsumen merasa puas dan ingin kembali menikmati produk mereka. |  |  |  |  |  |
| **Mampu berkomunikasi** | | | | | | |
| 5. | Kemampuan dalam berkomunikasi terhadap karyawan dan konsumen mampu meningkatkan kepuasan yang diingikan konsumen tersebut. |  |  |  |  |  |
| **Keamanan** | | | | | | |
| 6. | Restoran Ayam Goreng Kalasan menyajikan keamanan bagi setiap konsumen yang datang. |  |  |  |  |  |

**Kepuasan Konsumen (Y)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No.** | **Pernyataan** | **SS** | **S** | **KS** | **TS** | **STS** |
| **Kualitas yang diharapkan** | | | | | | |
| 1. | Konsumen berharap kualitas Restoran Ayam Goreng Kalasan cukup baik. |  |  |  |  |  |
| **Nilai yang diharapkan** | | | | | | |
| 2. | Restoran Ayam Goreng Kalasan berharap mendapatkan nilai yang baik dari setiap konsumen yang datang. |  |  |  |  |  |
| **Harapan pelanggan** | | | | | | |
| 3. | Restoran Ayam Goreng Kalasan tidak mampu memberi harapan konsumen yaitu kepuasan terhadap produk mereka. |  |  |  |  |  |
| **Kualitas layanan** | | | | | | |
| 4. | Konsumen akan merasa puas terhadap pelayanan Restoran Ayam Goreng Kalasan jika karyawan ramah dan santun. |  |  |  |  |  |
| **Loyal** | | | | | | |
| 5. | Harapan akan menimbulkan loyalitas dari konsumen terhadap Restoran Ayam Goreng Kalasan |  |  |  |  |  |
| **Lokasi** | | | | | | |
| 6. | Tempat yang strategis dan bersih juga dapat meningkatkan kepuasan konsumen Restoran Ayam Goreng Kalasan. |  |  |  |  |  |

**Lampiran 2**

**TABULASI DATA PENELITIAN**

**VARIABEL KUALITAS PRODUK (X1)**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Nomor | Item Pernyataan | | | | | | | | Jumlah |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 1 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 34 |
| 2 | 5 | 4 | 4 | 3 | 4 | 4 | 5 | 5 | 34 |
| 3 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 37 |
| 4 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 36 |
| 5 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39 |
| 6 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 33 |
| 7 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 39 |
| 8 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 33 |
| 9 | 5 | 4 | 4 | 5 | 4 | 4 | 3 | 4 | 33 |
| 10 | 4 | 3 | 3 | 4 | 5 | 4 | 4 | 3 | 30 |
| 11 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 35 |
| 12 | 3 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 32 |
| 13 | 4 | 4 | 4 | 4 | 4 | 3 | 5 | 4 | 32 |
| 14 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 5 | 34 |
| 15 | 4 | 5 | 5 | 4 | 3 | 4 | 5 | 5 | 35 |
| 16 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| 17 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 37 |
| 18 | 4 | 4 | 4 | 5 | 4 | 5 | 3 | 4 | 33 |
| 19 | 5 | 3 | 3 | 5 | 5 | 4 | 4 | 3 | 32 |
| 20 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 34 |
| 21 | 3 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 32 |
| 22 | 4 | 3 | 3 | 4 | 5 | 3 | 5 | 3 | 30 |
| 23 | 4 | 2 | 2 | 3 | 4 | 4 | 5 | 2 | 26 |
| 24 | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 27 |
| 25 | 2 | 5 | 5 | 4 | 4 | 3 | 5 | 2 | 30 |
| 26 | 3 | 2 | 2 | 3 | 4 | 2 | 4 | 4 | 24 |
| 27 | 2 | 4 | 3 | 2 | 3 | 3 | 3 | 3 | 23 |
| 28 | 4 | 2 | 2 | 3 | 2 | 4 | 4 | 2 | 23 |
| 29 | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 3 | 27 |
| 30 | 2 | 5 | 5 | 4 | 2 | 3 | 3 | 2 | 26 |
| 31 | 3 | 2 | 2 | 3 | 4 | 2 | 2 | 5 | 23 |
| 32 | 2 | 4 | 5 | 2 | 3 | 3 | 3 | 4 | 26 |
| 33 | 5 | 5 | 4 | 3 | 2 | 5 | 5 | 3 | 32 |
| 34 | 4 | 4 | 3 | 4 | 3 | 4 | 2 | 4 | 28 |
| 35 | 3 | 3 | 4 | 4 | 2 | 3 | 3 | 4 | 26 |
| 36 | 4 | 4 | 4 | 3 | 5 | 4 | 2 | 3 | 29 |
| 37 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 30 |
| 38 | 3 | 3 | 4 | 4 | 3 | 3 | 5 | 3 | 28 |
| 39 | 4 | 4 | 5 | 5 | 4 | 4 | 2 | 4 | 32 |
| 40 | 3 | 3 | 4 | 5 | 4 | 5 | 5 | 4 | 33 |
| 41 | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 3 | 31 |
| 42 | 4 | 4 | 3 | 5 | 4 | 3 | 3 | 4 | 30 |
| 43 | 3 | 3 | 5 | 4 | 3 | 4 | 4 | 3 | 29 |
| 44 | 4 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 32 |
| 45 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 31 |
| 46 | 4 | 5 | 4 | 4 | 3 | 5 | 5 | 3 | 33 |
| 47 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 32 |
| 48 | 3 | 4 | 5 | 4 | 3 | 5 | 5 | 3 | 32 |
| 49 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 37 |
| 50 | 3 | 3 | 5 | 5 | 4 | 5 | 4 | 4 | 33 |
| 51 | 5 | 4 | 3 | 4 | 3 | 4 | 4 | 5 | 32 |
| 52 | 4 | 4 | 3 | 5 | 5 | 5 | 3 | 5 | 34 |
| 53 | 5 | 4 | 4 | 4 | 3 | 5 | 4 | 5 | 34 |
| 54 | 5 | 5 | 5 | 5 | 5 | 3 | 5 | 5 | 38 |
| 55 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 5 | 33 |
| 56 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 4 | 36 |
| 57 | 5 | 4 | 3 | 4 | 5 | 4 | 4 | 4 | 33 |
| 58 | 4 | 5 | 3 | 5 | 5 | 5 | 5 | 4 | 36 |
| 59 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 38 |
| 60 | 4 | 5 | 3 | 3 | 5 | 4 | 4 | 5 | 33 |
| 61 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| 62 | 4 | 5 | 3 | 4 | 5 | 5 | 4 | 4 | 34 |
| 63 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 32 |
| 64 | 4 | 5 | 3 | 4 | 5 | 4 | 4 | 4 | 33 |
| 65 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 32 |
| 66 | 4 | 4 | 3 | 4 | 5 | 5 | 4 | 4 | 33 |
| 67 | 4 | 5 | 3 | 4 | 4 | 4 | 5 | 4 | 33 |
| 68 | 4 | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 32 |
| 69 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 34 |
| 70 | 5 | 4 | 3 | 5 | 4 | 5 | 4 | 4 | 34 |
| 71 | 4 | 5 | 3 | 4 | 4 | 4 | 5 | 4 | 33 |
| 72 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 35 |
| 73 | 4 | 5 | 3 | 5 | 5 | 4 | 4 | 4 | 34 |
| 74 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| 75 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 35 |
| 76 | 5 | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 33 |
| 77 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 34 |
| 78 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 31 |
| 79 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 34 |
| 80 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 32 |
| 81 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| 82 | 4 | 4 | 3 | 5 | 4 | 4 | 5 | 4 | 33 |
| 83 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 36 |
| 84 | 4 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 32 |
| 85 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 86 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 34 |
| 87 | 5 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 36 |
| 88 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| 89 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 31 |
| 90 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 35 |
| 91 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 5 | 33 |
| 92 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| 93 | 4 | 4 | 3 | 5 | 4 | 4 | 4 | 4 | 32 |
| 94 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 35 |
| 95 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 34 |
| 96 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 33 |
| 97 | 5 | 4 | 3 | 5 | 4 | 4 | 4 | 4 | 33 |
| 98 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 33 |
| 99 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 33 |
| 100 | 5 | 4 | 5 | 4 | 5 | 5 | 4 | 4 | 36 |
| 101 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 33 |
| 102 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 103 | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 35 |
| 104 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 34 |
| 105 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 106 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 33 |
| 107 | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 35 |
| 108 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 33 |
| 109 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 110 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 33 |
| 111 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 33 |
| 112 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 33 |
| 113 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 35 |
| 114 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 36 |
| 115 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 34 |
| 116 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 117 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 118 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 34 |
| 119 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 34 |
| 120 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 33 |
| 121 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 122 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 123 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 34 |
| 124 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 36 |
| 125 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 33 |
| 126 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| Jumlah | 513 | 519 | 485 | 528 | 517 | 525 | 518 | 503 | 4108 |

**TABULITAS DATA PENELITIAN**

**VARIABEL PELAYANAN (X2)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Nomor | Item Pernyataan | | | | | | Jumlah |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | 4 | 4 | 4 | 5 | 4 | 5 | 26 |
| 2 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 3 | 5 | 3 | 4 | 4 | 5 | 5 | 26 |
| 4 | 4 | 5 | 5 | 3 | 5 | 5 | 27 |
| 5 | 5 | 5 | 4 | 4 | 5 | 4 | 27 |
| 6 | 4 | 5 | 5 | 4 | 4 | 5 | 27 |
| 7 | 5 | 4 | 4 | 5 | 5 | 4 | 27 |
| 8 | 5 | 5 | 5 | 4 | 4 | 5 | 28 |
| 9 | 4 | 4 | 5 | 5 | 5 | 4 | 27 |
| 10 | 5 | 5 | 4 | 4 | 4 | 5 | 27 |
| 11 | 4 | 4 | 5 | 5 | 5 | 4 | 27 |
| 12 | 5 | 5 | 4 | 4 | 4 | 3 | 25 |
| 13 | 4 | 4 | 5 | 4 | 4 | 4 | 25 |
| 14 | 4 | 4 | 4 | 3 | 3 | 4 | 22 |
| 15 | 3 | 3 | 4 | 4 | 4 | 4 | 22 |
| 16 | 4 | 4 | 3 | 4 | 4 | 5 | 24 |
| 17 | 4 | 4 | 4 | 4 | 4 | 5 | 25 |
| 18 | 4 | 4 | 4 | 5 | 5 | 4 | 26 |
| 19 | 5 | 5 | 4 | 5 | 5 | 5 | 29 |
| 20 | 5 | 5 | 5 | 4 | 4 | 4 | 27 |
| 21 | 4 | 4 | 5 | 5 | 5 | 3 | 26 |
| 22 | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| 23 | 4 | 4 | 5 | 3 | 3 | 4 | 23 |
| 24 | 3 | 3 | 4 | 4 | 4 | 3 | 21 |
| 25 | 4 | 4 | 3 | 4 | 4 | 2 | 21 |
| 26 | 4 | 4 | 4 | 3 | 3 | 3 | 21 |
| 27 | 3 | 3 | 4 | 2 | 2 | 4 | 18 |
| 28 | 2 | 2 | 3 | 3 | 3 | 3 | 16 |
| 29 | 3 | 3 | 2 | 5 | 5 | 4 | 22 |
| 30 | 2 | 5 | 3 | 2 | 2 | 4 | 18 |
| 31 | 4 | 5 | 2 | 4 | 3 | 3 | 21 |
| 32 | 3 | 3 | 4 | 2 | 2 | 4 | 18 |
| 33 | 2 | 2 | 3 | 3 | 3 | 3 | 16 |
| 34 | 3 | 3 | 2 | 5 | 5 | 4 | 22 |
| 35 | 2 | 5 | 3 | 2 | 2 | 4 | 18 |
| 36 | 5 | 5 | 2 | 4 | 5 | 5 | 26 |
| 37 | 4 | 5 | 5 | 5 | 4 | 4 | 27 |
| 38 | 3 | 4 | 4 | 4 | 3 | 3 | 21 |
| 39 | 4 | 3 | 3 | 3 | 4 | 4 | 21 |
| 40 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 41 | 3 | 4 | 4 | 4 | 3 | 3 | 21 |
| 42 | 4 | 3 | 3 | 3 | 4 | 4 | 21 |
| 43 | 3 | 4 | 4 | 4 | 5 | 5 | 25 |
| 44 | 4 | 3 | 3 | 3 | 4 | 4 | 21 |
| 45 | 4 | 4 | 4 | 4 | 5 | 4 | 25 |
| 46 | 3 | 4 | 4 | 4 | 3 | 3 | 21 |
| 47 | 4 | 3 | 3 | 3 | 5 | 4 | 22 |
| 48 | 3 | 4 | 4 | 5 | 4 | 4 | 24 |
| 49 | 4 | 5 | 3 | 4 | 4 | 4 | 24 |
| 50 | 4 | 5 | 4 | 5 | 4 | 5 | 27 |
| 51 | 3 | 4 | 4 | 4 | 4 | 5 | 24 |
| 52 | 5 | 5 | 3 | 4 | 5 | 4 | 26 |
| 53 | 3 | 4 | 5 | 4 | 5 | 5 | 26 |
| 54 | 5 | 5 | 3 | 3 | 5 | 4 | 25 |
| 55 | 4 | 5 | 5 | 4 | 3 | 3 | 24 |
| 56 | 5 | 4 | 4 | 4 | 3 | 4 | 24 |
| 57 | 5 | 4 | 5 | 4 | 4 | 4 | 26 |
| 58 | 5 | 3 | 5 | 5 | 5 | 3 | 26 |
| 59 | 5 | 4 | 5 | 4 | 3 | 3 | 24 |
| 60 | 5 | 5 | 5 | 5 | 4 | 4 | 28 |
| 61 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 62 | 5 | 4 | 4 | 5 | 3 | 4 | 25 |
| 63 | 4 | 4 | 5 | 4 | 4 | 5 | 26 |
| 64 | 5 | 4 | 4 | 5 | 3 | 4 | 25 |
| 65 | 4 | 4 | 5 | 4 | 4 | 5 | 26 |
| 66 | 5 | 4 | 4 | 5 | 3 | 4 | 25 |
| 67 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 68 | 4 | 4 | 4 | 5 | 3 | 4 | 24 |
| 69 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 70 | 4 | 4 | 4 | 4 | 3 | 5 | 24 |
| 71 | 4 | 4 | 4 | 5 | 3 | 4 | 24 |
| 72 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 73 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 74 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 75 | 5 | 4 | 4 | 5 | 3 | 4 | 25 |
| 76 | 4 | 4 | 5 | 4 | 4 | 5 | 26 |
| 77 | 5 | 4 | 4 | 5 | 3 | 4 | 25 |
| 78 | 4 | 4 | 5 | 4 | 4 | 5 | 26 |
| 79 | 5 | 4 | 4 | 5 | 4 | 4 | 26 |
| 80 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 81 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 82 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 83 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 84 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 85 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 86 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 87 | 4 | 4 | 4 | 4 | 5 | 5 | 26 |
| 88 | 4 | 4 | 4 | 5 | 3 | 4 | 24 |
| 89 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 90 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 91 | 4 | 4 | 5 | 4 | 5 | 5 | 27 |
| 92 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 93 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 94 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 95 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 96 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 97 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 98 | 4 | 4 | 4 | 4 | 5 | 5 | 26 |
| 99 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 100 | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| 101 | 4 | 4 | 5 | 4 | 3 | 4 | 24 |
| 102 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 103 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 104 | 4 | 4 | 5 | 4 | 5 | 5 | 27 |
| 105 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 106 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 107 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 108 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 109 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 110 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 111 | 4 | 4 | 4 | 4 | 5 | 5 | 26 |
| 112 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 113 | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| 114 | 5 | 4 | 5 | 4 | 4 | 4 | 26 |
| 115 | 4 | 4 | 5 | 4 | 5 | 5 | 27 |
| 116 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 117 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 118 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 119 | 4 | 4 | 5 | 4 | 3 | 5 | 25 |
| 120 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 121 | 4 | 4 | 4 | 4 | 3 | 4 | 23 |
| 122 | 4 | 4 | 4 | 4 | 5 | 5 | 26 |
| 123 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 124 | 5 | 5 | 4 | 4 | 4 | 4 | 26 |
| 125 | 4 | 4 | 5 | 4 | 3 | 4 | 24 |
| 126 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| Jumlah | 517 | 511 | 517 | 519 | 480 | 523 | 3067 |

**TABULITAS DATA PENELITIAN**

**VARIABEL KEPUASAN KONSUMEN (Y)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Nomor | Item Pernyataan | | | | | | Jumlah |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | 4 | 4 | 5 | 4 | 4 | 4 | 25 |
| 2 | 5 | 4 | 4 | 3 | 4 | 4 | 24 |
| 3 | 4 | 5 | 5 | 5 | 3 | 4 | 26 |
| 4 | 5 | 4 | 4 | 5 | 5 | 5 | 28 |
| 5 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| 6 | 4 | 4 | 4 | 4 | 5 | 5 | 26 |
| 7 | 5 | 5 | 5 | 5 | 4 | 4 | 28 |
| 8 | 4 | 4 | 4 | 4 | 5 | 5 | 26 |
| 9 | 5 | 4 | 4 | 5 | 4 | 5 | 27 |
| 10 | 4 | 3 | 3 | 4 | 5 | 4 | 23 |
| 11 | 4 | 4 | 4 | 5 | 4 | 5 | 26 |
| 12 | 3 | 4 | 4 | 4 | 5 | 4 | 24 |
| 13 | 4 | 4 | 4 | 4 | 4 | 5 | 25 |
| 14 | 4 | 5 | 5 | 3 | 4 | 4 | 25 |
| 15 | 4 | 5 | 5 | 4 | 3 | 4 | 25 |
| 16 | 5 | 4 | 4 | 4 | 4 | 3 | 24 |
| 17 | 5 | 5 | 5 | 4 | 4 | 4 | 27 |
| 18 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 19 | 5 | 3 | 3 | 5 | 5 | 4 | 25 |
| 20 | 4 | 4 | 4 | 4 | 5 | 5 | 26 |
| 21 | 3 | 4 | 4 | 5 | 4 | 5 | 25 |
| 22 | 4 | 3 | 3 | 4 | 5 | 4 | 23 |
| 23 | 4 | 2 | 2 | 3 | 4 | 5 | 20 |
| 24 | 3 | 3 | 3 | 4 | 3 | 4 | 20 |
| 25 | 2 | 5 | 5 | 4 | 4 | 3 | 23 |
| 26 | 3 | 2 | 2 | 3 | 4 | 4 | 18 |
| 27 | 2 | 4 | 3 | 2 | 3 | 4 | 18 |
| 28 | 4 | 2 | 2 | 3 | 2 | 3 | 16 |
| 29 | 3 | 3 | 3 | 4 | 3 | 2 | 18 |
| 30 | 2 | 5 | 5 | 4 | 5 | 3 | 24 |
| 31 | 3 | 2 | 2 | 3 | 5 | 2 | 17 |
| 32 | 2 | 4 | 5 | 2 | 3 | 4 | 20 |
| 33 | 5 | 5 | 4 | 3 | 2 | 3 | 22 |
| 34 | 4 | 4 | 3 | 4 | 3 | 2 | 20 |
| 35 | 3 | 3 | 4 | 4 | 5 | 3 | 22 |
| 36 | 4 | 4 | 4 | 3 | 5 | 2 | 22 |
| 37 | 4 | 4 | 3 | 4 | 5 | 5 | 25 |
| 38 | 3 | 3 | 4 | 4 | 4 | 4 | 22 |
| 39 | 4 | 4 | 5 | 5 | 3 | 3 | 24 |
| 40 | 3 | 3 | 4 | 5 | 4 | 4 | 23 |
| 41 | 4 | 4 | 5 | 4 | 4 | 4 | 25 |
| 42 | 4 | 4 | 3 | 5 | 3 | 3 | 22 |
| 43 | 3 | 3 | 5 | 4 | 4 | 4 | 23 |
| 44 | 4 | 5 | 4 | 3 | 3 | 3 | 22 |
| 45 | 3 | 4 | 4 | 4 | 4 | 4 | 23 |
| 46 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 47 | 4 | 4 | 4 | 3 | 3 | 3 | 21 |
| 48 | 3 | 4 | 5 | 4 | 4 | 4 | 24 |
| 49 | 5 | 4 | 5 | 5 | 5 | 3 | 27 |
| 50 | 3 | 3 | 5 | 5 | 5 | 4 | 25 |
| 51 | 5 | 4 | 3 | 4 | 4 | 4 | 24 |
| 52 | 4 | 4 | 3 | 5 | 5 | 3 | 24 |
| 53 | 5 | 4 | 4 | 4 | 4 | 5 | 26 |
| 54 | 5 | 5 | 5 | 5 | 5 | 3 | 28 |
| 55 | 5 | 4 | 3 | 4 | 5 | 5 | 26 |
| 56 | 5 | 5 | 4 | 5 | 4 | 4 | 27 |
| 57 | 5 | 4 | 3 | 4 | 4 | 5 | 25 |
| 58 | 4 | 5 | 3 | 5 | 3 | 5 | 25 |
| 59 | 5 | 4 | 4 | 5 | 4 | 5 | 27 |
| 60 | 4 | 5 | 3 | 3 | 5 | 5 | 25 |
| 61 | 5 | 4 | 4 | 4 | 4 | 5 | 26 |
| 62 | 4 | 5 | 3 | 4 | 4 | 4 | 24 |
| 63 | 5 | 4 | 3 | 4 | 4 | 5 | 25 |
| 64 | 4 | 5 | 3 | 4 | 4 | 4 | 24 |
| 65 | 4 | 4 | 3 | 4 | 4 | 5 | 24 |
| 66 | 4 | 4 | 3 | 4 | 4 | 4 | 23 |
| 67 | 4 | 5 | 3 | 4 | 4 | 5 | 25 |
| 68 | 4 | 4 | 3 | 4 | 4 | 4 | 23 |
| 69 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 70 | 5 | 4 | 3 | 5 | 4 | 4 | 25 |
| 71 | 4 | 5 | 3 | 4 | 4 | 4 | 24 |
| 72 | 5 | 4 | 4 | 5 | 4 | 4 | 26 |
| 73 | 4 | 5 | 3 | 5 | 4 | 4 | 25 |
| 74 | 5 | 4 | 4 | 4 | 4 | 5 | 26 |
| 75 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 76 | 5 | 4 | 3 | 4 | 4 | 5 | 25 |
| 77 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 78 | 4 | 4 | 3 | 4 | 4 | 5 | 24 |
| 79 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 80 | 5 | 4 | 3 | 4 | 4 | 5 | 25 |
| 81 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 82 | 4 | 4 | 3 | 5 | 4 | 4 | 24 |
| 83 | 4 | 4 | 5 | 5 | 4 | 4 | 26 |
| 84 | 4 | 5 | 3 | 4 | 4 | 5 | 25 |
| 85 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 86 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 87 | 5 | 4 | 5 | 5 | 4 | 4 | 27 |
| 88 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 89 | 4 | 4 | 3 | 4 | 4 | 4 | 23 |
| 90 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 91 | 5 | 4 | 3 | 4 | 4 | 5 | 25 |
| 92 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 93 | 4 | 4 | 3 | 5 | 4 | 4 | 24 |
| 94 | 4 | 4 | 5 | 5 | 4 | 4 | 26 |
| 95 | 4 | 5 | 4 | 4 | 4 | 5 | 26 |
| 96 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 97 | 5 | 4 | 3 | 5 | 4 | 4 | 25 |
| 98 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 99 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 100 | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| 101 | 4 | 5 | 4 | 4 | 4 | 5 | 26 |
| 102 | 4 | 4 | 3 | 4 | 4 | 4 | 23 |
| 103 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 104 | 5 | 4 | 3 | 4 | 4 | 5 | 25 |
| 105 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 106 | 4 | 4 | 3 | 5 | 4 | 4 | 24 |
| 107 | 4 | 4 | 5 | 5 | 4 | 4 | 26 |
| 108 | 4 | 5 | 4 | 4 | 4 | 5 | 26 |
| 109 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 110 | 5 | 4 | 4 | 5 | 4 | 4 | 26 |
| 111 | 5 | 4 | 5 | 5 | 4 | 4 | 27 |
| 112 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 113 | 4 | 4 | 3 | 4 | 5 | 4 | 24 |
| 114 | 4 | 4 | 4 | 4 | 4 | 5 | 25 |
| 115 | 5 | 4 | 3 | 4 | 4 | 5 | 25 |
| 116 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |
| 117 | 4 | 4 | 3 | 5 | 4 | 4 | 24 |
| 118 | 4 | 4 | 5 | 5 | 4 | 4 | 26 |
| 119 | 4 | 5 | 4 | 4 | 4 | 5 | 26 |
| 120 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 121 | 5 | 4 | 3 | 5 | 4 | 4 | 25 |
| 122 | 4 | 4 | 4 | 5 | 4 | 4 | 25 |
| 123 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 124 | 5 | 4 | 5 | 4 | 5 | 4 | 27 |
| 125 | 4 | 5 | 4 | 4 | 4 | 5 | 26 |
| 126 | 4 | 4 | 3 | 4 | 4 | 4 | 23 |
| Jumlah | 517 | 520 | 479 | 530 | 511 | 517 | 3074 |

**TABULASI DATA UJI VALIDITAS KUALITAS PRODUK (X1)**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Nomor Responden | Pernyataan | | | | | | | | Jumlah  (X1) |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 1 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 2 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 20 |
| 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 4 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 5 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 20 |
| 6 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 20 |
| 7 | 3 | 4 | 5 | 4 | 3 | 4 | 5 | 4 | 32 |
| 8 | 2 | 4 | 5 | 4 | 2 | 4 | 5 | 4 | 30 |
| 9 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 10 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 11 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 20 |
| 12 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| 13 | 2 | 4 | 2 | 4 | 2 | 4 | 2 | 4 | 24 |
| 14 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 15 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 28 |
| 16 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 36 |
| 17 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 18 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 19 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 20 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 21 | 2 | 3 | 2 | 3 | 2 | 3 | 2 | 3 | 20 |
| 22 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 23 | 4 | 2 | 4 | 2 | 4 | 2 | 4 | 2 | 24 |
| 24 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 25 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 28 |
| 26 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 27 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 16 |
| 28 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 29 | 4 | 2 | 4 | 2 | 4 | 2 | 4 | 2 | 24 |
| 30 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 16 |
| Jumlah | 96 | 93 | 101 | 93 | 96 | 93 | 101 | 93 | 766 |

**TABULASI DATA UJI VALIDITAS PELAYANAN (X2)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Nomor Responden | Pernyataan | | | | | | Jumlah  (X1) |
| 1 | 2 | 3 | 4 | 5 | 6 |  |
| 1 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 2 | 3 | 2 | 3 | 2 | 3 | 2 | 20 |
| 3 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 4 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 5 | 2 | 3 | 2 | 3 | 2 | 3 | 20 |
| 6 | 3 | 2 | 3 | 2 | 3 | 2 | 20 |
| 7 | 3 | 4 | 5 | 4 | 3 | 4 | 32 |
| 8 | 2 | 4 | 5 | 4 | 2 | 4 | 30 |
| 9 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 10 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 11 | 3 | 2 | 3 | 2 | 3 | 2 | 20 |
| 12 | 5 | 5 | 5 | 5 | 5 | 5 | 40 |
| 13 | 2 | 4 | 2 | 4 | 2 | 4 | 24 |
| 14 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 15 | 3 | 4 | 3 | 4 | 3 | 4 | 28 |
| 16 | 5 | 4 | 5 | 4 | 5 | 4 | 36 |
| 17 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 18 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 19 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 20 | 4 | 4 | 4 | 4 | 4 | 4 | 32 |
| 21 | 2 | 3 | 2 | 3 | 2 | 3 | 20 |
| 22 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 23 | 4 | 2 | 4 | 2 | 4 | 2 | 24 |
| 24 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 25 | 3 | 4 | 3 | 4 | 3 | 4 | 28 |
| 26 | 3 | 3 | 3 | 3 | 3 | 3 | 24 |
| 27 | 2 | 2 | 2 | 2 | 2 | 2 | 16 |
| 28 | 4 | 3 | 4 | 3 | 4 | 3 | 28 |
| 29 | 4 | 2 | 4 | 2 | 4 | 2 | 24 |
| 30 | 2 | 2 | 2 | 2 | 2 | 2 | 16 |
| Jumlah | 96 | 93 | 101 | 93 | 101 | 93 | 577 |

**TABULASI DATA UJI VALIDITAS KEPUASAN KONSUMEN (Y)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Nomor Responden | Pernyataan | | | | | | Jumlah  (X1) |
| 1 | 2 | 3 | 4 | 5 | 6 |  |
| 1 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 2 | 3 | 2 | 3 | 2 | 2 | 2 | 14 |
| 3 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 4 | 4 | 3 | 4 | 3 | 3 | 3 | 20 |
| 5 | 2 | 3 | 2 | 3 | 3 | 3 | 16 |
| 6 | 3 | 2 | 3 | 2 | 2 | 2 | 14 |
| 7 | 5 | 4 | 3 | 4 | 4 | 4 | 24 |
| 8 | 5 | 4 | 2 | 4 | 4 | 4 | 23 |
| 9 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 10 | 4 | 3 | 4 | 3 | 3 | 3 | 20 |
| 11 | 3 | 2 | 3 | 2 | 2 | 2 | 14 |
| 12 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 13 | 2 | 4 | 2 | 4 | 4 | 4 | 20 |
| 14 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 15 | 3 | 4 | 3 | 4 | 4 | 4 | 22 |
| 16 | 5 | 4 | 5 | 4 | 4 | 4 | 26 |
| 17 | 4 | 3 | 4 | 3 | 3 | 3 | 20 |
| 18 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 19 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 20 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 21 | 2 | 3 | 2 | 3 | 3 | 3 | 16 |
| 22 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 23 | 4 | 2 | 4 | 2 | 2 | 2 | 16 |
| 24 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 25 | 3 | 4 | 3 | 4 | 4 | 4 | 22 |
| 26 | 3 | 3 | 3 | 3 | 3 | 3 | 18 |
| 27 | 2 | 2 | 2 | 2 | 2 | 2 | 12 |
| 28 | 4 | 3 | 4 | 3 | 3 | 3 | 20 |
| 29 | 4 | 2 | 4 | 2 | 2 | 2 | 16 |
| 30 | 2 | 2 | 2 | 2 | 2 | 2 | 12 |
| Jumlah | 101 | 93 | 96 | 93 | 93 | 93 | 569 |

**Lampiran 3**

**Tabel r untuk df = 1-50**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **df = (N-2)** | **Tingkat signifikansi untuk uji satu arah** | | | | |
| **0.05** | **0.025** | **0.01** | **0.005** | **0.0005** |
| **Tingkat signifikansi untuk uji dua arah** | | | | |
| **0.1** | **0.05** | **0.02** | **0.01** | **0.001** |
| **1** | 0.9877 | 0.9969 | 0.9995 | 0.9999 | 1.0000 |
| **2** | 0.9000 | 0.9500 | 0.9800 | 0.9900 | 0.9990 |
| **3** | 0.8054 | 0.8783 | 0.9343 | 0.9587 | 0.9911 |
| **4** | 0.7293 | 0.8114 | 0.8822 | 0.9172 | 0.9741 |
| **5** | 0.6694 | 0.7545 | 0.8329 | 0.8745 | 0.9509 |
| **6** | 0.6215 | 0.7067 | 0.7887 | 0.8343 | 0.9249 |
| **7** | 0.5822 | 0.6664 | 0.7498 | 0.7977 | 0.8983 |
| **8** | 0.5494 | 0.6319 | 0.7155 | 0.7646 | 0.8721 |
| **9** | 0.5214 | 0.6021 | 0.6851 | 0.7348 | 0.8470 |
| **10** | 0.4973 | 0.5760 | 0.6581 | 0.7079 | 0.8233 |
| **11** | 0.4762 | 0.5529 | 0.6339 | 0.6835 | 0.8010 |
| **12** | 0.4575 | 0.5324 | 0.6120 | 0.6614 | 0.7800 |
| **13** | 0.4409 | 0.5140 | 0.5923 | 0.6411 | 0.7604 |
| **14** | 0.4259 | 0.4973 | 0.5742 | 0.6226 | 0.7419 |
| **15** | 0.4124 | 0.4821 | 0.5577 | 0.6055 | 0.7247 |
| **16** | 0.4000 | 0.4683 | 0.5425 | 0.5897 | 0.7084 |
| **17** | 0.3887 | 0.4555 | 0.5285 | 0.5751 | 0.6932 |
| **18** | 0.3783 | 0.4438 | 0.5155 | 0.5614 | 0.6788 |
| **19** | 0.3687 | 0.4329 | 0.5034 | 0.5487 | 0.6652 |
| **20** | 0.3598 | 0.4227 | 0.4921 | 0.5368 | 0.6524 |
| **21** | 0.3515 | 0.4132 | 0.4815 | 0.5256 | 0.6402 |
| **22** | 0.3438 | 0.4044 | 0.4716 | 0.5151 | 0.6287 |
| **23** | 0.3365 | 0.3961 | 0.4622 | 0.5052 | 0.6178 |
| **24** | 0.3297 | 0.3882 | 0.4534 | 0.4958 | 0.6074 |
| **25** | 0.3233 | 0.3809 | 0.4451 | 0.4869 | 0.5974 |
| **26** | 0.3172 | 0.3739 | 0.4372 | 0.4785 | 0.5880 |
| **27** | 0.3115 | 0.3673 | 0.4297 | 0.4705 | 0.5790 |
| **28** | 0.3061 | 0.3610 | 0.4226 | 0.4629 | 0.5703 |
| **29** | 0.3009 | 0.3550 | 0.4158 | 0.4556 | 0.5620 |
| **30** | 0.2960 | 0.3494 | 0.4093 | 0.4487 | 0.5541 |
| **31** | 0.2913 | 0.3440 | 0.4032 | 0.4421 | 0.5465 |
| **32** | 0.2869 | 0.3388 | 0.3972 | 0.4357 | 0.5392 |
| **33** | 0.2826 | 0.3338 | 0.3916 | 0.4296 | 0.5322 |
| **34** | 0.2785 | 0.3291 | 0.3862 | 0.4238 | 0.5254 |
| **35** | 0.2746 | 0.3246 | 0.3810 | 0.4182 | 0.5189 |
| **36** | 0.2709 | 0.3202 | 0.3760 | 0.4128 | 0.5126 |
| **37** | 0.2673 | 0.3160 | 0.3712 | 0.4076 | 0.5066 |
| **38** | 0.2638 | 0.3120 | 0.3665 | 0.4026 | 0.5007 |
| **39** | 0.2605 | 0.3081 | 0.3621 | 0.3978 | 0.4950 |
| **40** | 0.2573 | 0.3044 | 0.3578 | 0.3932 | 0.4896 |
| **41** | 0.2542 | 0.3008 | 0.3536 | 0.3887 | 0.4843 |
| **42** | 0.2512 | 0.2973 | 0.3496 | 0.3843 | 0.4791 |
| **43** | 0.2483 | 0.2940 | 0.3457 | 0.3801 | 0.4742 |
| **44** | 0.2455 | 0.2907 | 0.3420 | 0.3761 | 0.4694 |
| **45** | 0.2429 | 0.2876 | 0.3384 | 0.3721 | 0.4647 |
| **46** | 0.2403 | 0.2845 | 0.3348 | 0.3683 | 0.4601 |
| **47** | 0.2377 | 0.2816 | 0.3314 | 0.3646 | 0.4557 |
| **48** | 0.2353 | 0.2787 | 0.3281 | 0.3610 | 0.4514 |
| **49** | 0.2329 | 0.2759 | 0.3249 | 0.3575 | 0.4473 |
| **50** | 0.2306 | 0.2732 | 0.3218 | 0.3542 | 0.4432 |

**Tabel r untuk df = 51-100**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **df = (N-2)** | **Tingkat signifikansi untuk uji satu arah** | | | | |
| **0.05** | **0.025** | **0.01** | **0.005** | **0.0005** |
| **Tingkat signifikansi untuk uji dua arah** | | | | |
| **0.1** | **0.05** | **0.02** | **0.01** | **0.001** |
| **51** | 0.2284 | 0.2706 | 0.3188 | 0.3509 | 0.4393 |
| **52** | 0.2262 | 0.2681 | 0.3158 | 0.3477 | 0.4354 |
| **53** | 0.2241 | 0.2656 | 0.3129 | 0.3445 | 0.4317 |
| **54** | 0.2221 | 0.2632 | 0.3102 | 0.3415 | 0.4280 |
| **55** | 0.2201 | 0.2609 | 0.3074 | 0.3385 | 0.4244 |
| **56** | 0.2181 | 0.2586 | 0.3048 | 0.3357 | 0.4210 |
| **57** | 0.2162 | 0.2564 | 0.3022 | 0.3328 | 0.4176 |
| **58** | 0.2144 | 0.2542 | 0.2997 | 0.3301 | 0.4143 |
| **59** | 0.2126 | 0.2521 | 0.2972 | 0.3274 | 0.4110 |
| **60** | 0.2108 | 0.2500 | 0.2948 | 0.3248 | 0.4079 |
| **61** | 0.2091 | 0.2480 | 0.2925 | 0.3223 | 0.4048 |
| **62** | 0.2075 | 0.2461 | 0.2902 | 0.3198 | 0.4018 |
| **63** | 0.2058 | 0.2441 | 0.2880 | 0.3173 | 0.3988 |
| **64** | 0.2042 | 0.2423 | 0.2858 | 0.3150 | 0.3959 |
| **65** | 0.2027 | 0.2404 | 0.2837 | 0.3126 | 0.3931 |
| **66** | 0.2012 | 0.2387 | 0.2816 | 0.3104 | 0.3903 |
| **67** | 0.1997 | 0.2369 | 0.2796 | 0.3081 | 0.3876 |
| **68** | 0.1982 | 0.2352 | 0.2776 | 0.3060 | 0.3850 |
| **69** | 0.1968 | 0.2335 | 0.2756 | 0.3038 | 0.3823 |
| **70** | 0.1954 | 0.2319 | 0.2737 | 0.3017 | 0.3798 |
| **71** | 0.1940 | 0.2303 | 0.2718 | 0.2997 | 0.3773 |
| **72** | 0.1927 | 0.2287 | 0.2700 | 0.2977 | 0.3748 |
| **73** | 0.1914 | 0.2272 | 0.2682 | 0.2957 | 0.3724 |
| **74** | 0.1901 | 0.2257 | 0.2664 | 0.2938 | 0.3701 |
| **75** | 0.1888 | 0.2242 | 0.2647 | 0.2919 | 0.3678 |
| **76** | 0.1876 | 0.2227 | 0.2630 | 0.2900 | 0.3655 |
| **77** | 0.1864 | 0.2213 | 0.2613 | 0.2882 | 0.3633 |
| **78** | 0.1852 | 0.2199 | 0.2597 | 0.2864 | 0.3611 |
| **79** | 0.1841 | 0.2185 | 0.2581 | 0.2847 | 0.3589 |
| **80** | 0.1829 | 0.2172 | 0.2565 | 0.2830 | 0.3568 |
| **81** | 0.1818 | 0.2159 | 0.2550 | 0.2813 | 0.3547 |
| **82** | 0.1807 | 0.2146 | 0.2535 | 0.2796 | 0.3527 |
| **83** | 0.1796 | 0.2133 | 0.2520 | 0.2780 | 0.3507 |
| **84** | 0.1786 | 0.2120 | 0.2505 | 0.2764 | 0.3487 |
| **85** | 0.1775 | 0.2108 | 0.2491 | 0.2748 | 0.3468 |
| **86** | 0.1765 | 0.2096 | 0.2477 | 0.2732 | 0.3449 |
| **87** | 0.1755 | 0.2084 | 0.2463 | 0.2717 | 0.3430 |
| **88** | 0.1745 | 0.2072 | 0.2449 | 0.2702 | 0.3412 |
| **89** | 0.1735 | 0.2061 | 0.2435 | 0.2687 | 0.3393 |
| **90** | 0.1726 | 0.2050 | 0.2422 | 0.2673 | 0.3375 |
| **91** | 0.1716 | 0.2039 | 0.2409 | 0.2659 | 0.3358 |
| **92** | 0.1707 | 0.2028 | 0.2396 | 0.2645 | 0.3341 |
| **93** | 0.1698 | 0.2017 | 0.2384 | 0.2631 | 0.3323 |
| **94** | 0.1689 | 0.2006 | 0.2371 | 0.2617 | 0.3307 |
| **95** | 0.1680 | 0.1996 | 0.2359 | 0.2604 | 0.3290 |
| **96** | 0.1671 | 0.1986 | 0.2347 | 0.2591 | 0.3274 |
| **97** | 0.1663 | 0.1975 | 0.2335 | 0.2578 | 0.3258 |
| **98** | 0.1654 | 0.1966 | 0.2324 | 0.2565 | 0.3242 |
| **99** | 0.1646 | 0.1956 | 0.2312 | 0.2552 | 0.3226 |
| **100** | 0.1638 | 0.1946 | 0.2301 | 0.2540 | 0.3211 |

**Tabel r untuk df = 101-150**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **df = (N-2)** | **Tingkat signifikansi untuk uji satu arah** | | | | |
| **0.05** | **0.025** | **0.01** | **0.005** | **0.0005** |
| **Tingkat signifikansi untuk uji dua arah** | | | | |
| **0.1** | **0.05** | **0.02** | **0.01** | **0.001** |
| **101** | 0.1630 | 0.1937 | 0.2290 | 0.2528 | 0.3196 |
| **102** | 0.1622 | 0.1927 | 0.2279 | 0.2515 | 0.3181 |
| **103** | 0.1614 | 0.1918 | 0.2268 | 0.2504 | 0.3166 |
| **104** | 0.1606 | 0.1909 | 0.2257 | 0.2492 | 0.3152 |
| **105** | 0.1599 | 0.1900 | 0.2247 | 0.2480 | 0.3137 |
| **106** | 0.1591 | 0.1891 | 0.2236 | 0.2469 | 0.3123 |
| **107** | 0.1584 | 0.1882 | 0.2226 | 0.2458 | 0.3109 |
| **108** | 0.1576 | 0.1874 | 0.2216 | 0.2446 | 0.3095 |
| **109** | 0.1569 | 0.1865 | 0.2206 | 0.2436 | 0.3082 |
| **110** | 0.1562 | 0.1857 | 0.2196 | 0.2425 | 0.3068 |
| **111** | 0.1555 | 0.1848 | 0.2186 | 0.2414 | 0.3055 |
| **112** | 0.1548 | 0.1840 | 0.2177 | 0.2403 | 0.3042 |
| **113** | 0.1541 | 0.1832 | 0.2167 | 0.2393 | 0.3029 |
| **114** | 0.1535 | 0.1824 | 0.2158 | 0.2383 | 0.3016 |
| **115** | 0.1528 | 0.1816 | 0.2149 | 0.2373 | 0.3004 |
| **116** | 0.1522 | 0.1809 | 0.2139 | 0.2363 | 0.2991 |
| **117** | 0.1515 | 0.1801 | 0.2131 | 0.2353 | 0.2979 |
| **118** | 0.1509 | 0.1793 | 0.2122 | 0.2343 | 0.2967 |
| **119** | 0.1502 | 0.1786 | 0.2113 | 0.2333 | 0.2955 |
| **120** | 0.1496 | 0.1779 | 0.2104 | 0.2324 | 0.2943 |
| **121** | 0.1490 | 0.1771 | 0.2096 | 0.2315 | 0.2931 |
| **122** | 0.1484 | 0.1764 | 0.2087 | 0.2305 | 0.2920 |
| **123** | 0.1478 | 0.1757 | 0.2079 | 0.2296 | 0.2908 |
| **124** | 0.1472 | 0.1750 | 0.2071 | 0.2287 | 0.2897 |
| **125** | 0.1466 | 0.1743 | 0.2062 | 0.2278 | 0.2886 |
| **126** | 0.1460 | 0.1736 | 0.2054 | 0.2269 | 0.2875 |
| **127** | 0.1455 | 0.1729 | 0.2046 | 0.2260 | 0.2864 |
| **128** | 0.1449 | 0.1723 | 0.2039 | 0.2252 | 0.2853 |
| **129** | 0.1443 | 0.1716 | 0.2031 | 0.2243 | 0.2843 |
| **130** | 0.1438 | 0.1710 | 0.2023 | 0.2235 | 0.2832 |
| **131** | 0.1432 | 0.1703 | 0.2015 | 0.2226 | 0.2822 |
| **132** | 0.1427 | 0.1697 | 0.2008 | 0.2218 | 0.2811 |
| **133** | 0.1422 | 0.1690 | 0.2001 | 0.2210 | 0.2801 |
| **134** | 0.1416 | 0.1684 | 0.1993 | 0.2202 | 0.2791 |
| **135** | 0.1411 | 0.1678 | 0.1986 | 0.2194 | 0.2781 |
| **136** | 0.1406 | 0.1672 | 0.1979 | 0.2186 | 0.2771 |
| **137** | 0.1401 | 0.1666 | 0.1972 | 0.2178 | 0.2761 |
| **138** | 0.1396 | 0.1660 | 0.1965 | 0.2170 | 0.2752 |
| **139** | 0.1391 | 0.1654 | 0.1958 | 0.2163 | 0.2742 |
| **140** | 0.1386 | 0.1648 | 0.1951 | 0.2155 | 0.2733 |
| **141** | 0.1381 | 0.1642 | 0.1944 | 0.2148 | 0.2723 |
| **142** | 0.1376 | 0.1637 | 0.1937 | 0.2140 | 0.2714 |
| **143** | 0.1371 | 0.1631 | 0.1930 | 0.2133 | 0.2705 |
| **144** | 0.1367 | 0.1625 | 0.1924 | 0.2126 | 0.2696 |
| **145** | 0.1362 | 0.1620 | 0.1917 | 0.2118 | 0.2687 |
| **146** | 0.1357 | 0.1614 | 0.1911 | 0.2111 | 0.2678 |
| **147** | 0.1353 | 0.1609 | 0.1904 | 0.2104 | 0.2669 |
| **148** | 0.1348 | 0.1603 | 0.1898 | 0.2097 | 0.2660 |
| **149** | 0.1344 | 0.1598 | 0.1892 | 0.2090 | 0.2652 |
| **150** | 0.1339 | 0.1593 | 0.1886 | 0.2083 | 0.2643 |

**Lampiran 4**

**Titik Persentase Distribusi df = 1-40**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Pr  Df | 0.25  0.50 | 0.10  0.20 | 0.05  0.10 | 0.025  0.050 | 0.01  0.02 | 0.005  0.010 | 0.001  0.002 |
| 1  2  3  4  5  6  7  8  9  10  11  12  13  14  15  16  17  18  19  20  21  22  23  24  25  26  27  28  29  30  31  32  33  34  35  36  37  38  39  40 | 1.00000  0.81650  0.76489  0.74070  0.72669  0.71756  0.71114  0.70639  0.70272  0.69981  0.69745  0.69548  0.69383  0.69242  0.69120  0.69013  0.68920  0.68836  0.68762  0.68695  0.68635  0.68581  0.68531  0.68485  0.68443  0.68404  0.68368  0.68335  0.68304  0.68276  0.68249  0.68223  0.68200  0.68177  0.68156  0.68137  0.68118  0.68100  0.68083  0.68067 | 3.07768  1.88562  1.63774  1.53321  1.47588  1.43976  1.41492  1.39682  1.38303  1.37218  1.36343  1.35622  1.35017  1.34503  1.34061  1.33676  1.33338  1.33039  1.32773  1.32534  1.32319  1.32124  1.31946  1.31784  1.31635  1.31497  1.31370  1.31253  1.31143  1.31042  1.30946  1.30857  1.30774  1.30695  1.30621  1.30551  1.30485  1.30423  1.30364  1.30308 | 6.31375  2.91999  2.35336  2.13185  2.01505  1.94318  1.89458  1.85955  1.83311  1.81246  1.79588  1.78229  1.77093  1.76131  1.75305  1.74588  1.73961  1.73406  1.72913  1.72472  1.72074  1.71714  1.71387  1.71088  1.70814  1.70562  1.70329  1.70113  1.69913  1.69726  1.69552  1.69389  1.69236  1.69092  1.68957  1.68830  1.68709  1.68595  1.68488  1.68385 | 12.70620  4.30265  3.18245  2.77645  2.57058  2.44691  2.36462  2.30600  2.26216  2.22814  2.20099  2.17881  2.16037  2.14479  2.13145  2.11991  2.10982  2.10092  2.09302  2.08596  2.07961  2.07387  2.06866  2.06390  2.05954  2.05553  2.05183  2.04841  2.04523  2.04227  2.03951  2.03693  2.03452  2.03224  2.03011  2.02809  2.02619  2.02439  2.02269  2.02108 | 31.82052  6.96456  4.54070  3.74695  3.36493  3.14267  2.99795  2.89646  2.82144  2.76377  2.71808  2.68100  2.65031  2.62449  2.60248  2.58349  2.56693  2.55238  2.53948  2.52798  2.51765  2.50832  2.49987  2.49216  2.48511  2.47863  2.47266  2.46714  2.46202  2.45726  2.45282  2.44868  2.44479  2.44115  2.43772  2.43449  2.43145  2.42857  2.42584  2.42326 | 63.65674  9.92484  5.84091  4.60409  4.03214  3.70743  3.49948  3.35539  3.24984  3.16927  3.10581  3.05454  3.01228  2.97684  2.94671  2.92078  2.89823  2.87844  2.86093  2.84534  2.83136  2.81876  2.80734  2.79694  2.78744  2.77871  2.77068  2.76326  2.75639  2.75000  2.74404  2.73848  2.73328  2.72839  2.72381  2.71948  2.71541  2.71156  2.70791  2.70446 | 318.30884  22.32712  10.21453  7.17318  5.89343  5.20763  4.78529  4.50079  4.29681  4.14370  4.02470  3.92963  3.85198  3.78739  3.73283  3.68615  3.64577  3.61048  3.57940  3.55181  3.52715  3.50499  3.48496  3.46678  3.45019  3.43500  3.42103  3.40816  3.39624  3.38518  3.37490  3.36531  3.35634  3.34793  3.34005  3.33262  3.32563  3.31903  3.31279  3.30688 |

**Titik Presentase Distribusi df = 41-80**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Pr  Df | 0.25  0.50 | 0.10  0.20 | 0.05  0.10 | 0.025  0.050 | 0.01  0.02 | 0.005  0.010 | 0.001  0.002 |
| 41  42  43  44  45  46  47  48  49  50  51  52  53  54  55  56  57  58  59  60  61  62  63  64  65  66  67  68  69  70  71  72  73  74  75  76  77  78  79  80 | 0.68052  0.68038  0.68024  0.68011  0.67998  0.67986  0.67975  0.67964  0.67953  0.67943  0.67933  0.67924  0.67915  0.67906  0.67898  0.67890  0.67882  0.67874  0.67867  0.67860  0.67853  0.67847  0.67840  0.67834  0.67828  0.67823  0.67817  0.67811  0.67806  0.67801  0.67796  0.67791  0.67787  0.67782  0.67778  0.67773  0.67769  0.67765  0.67761  0.67757 | 1.30254  1.30204  1.30155  1.30109  1.30065  1.30023  1.29982  1.29944  1.29907  1.29871  1.29837  1.29805  1.29773  1.29743  1.29713  1.29685  1.29658  1.29632  1.29607  1.29582  1.29558  1.29536  1.29513  1.29492  1.29471  1.29451  1.29432  1.29413  1.29394  1.29376  1.29359  1.29342  1.29326  1.29310  1.29294  1.29279  1.29264  1.29250  1.29236  1.29222 | 1.68288  1.68195  1.68107  1.68023  1.67943  1.67866  1.67793  1.67722  1.67655  1.67591  1.67528  1.67469  1.67412  1.67356  1.67303  1.67252  1.67203  1.67155  1.67109  1.67065  1.67022  1.66980  1.66940  1.66901  1.66864  1.66827  1.66792  1.66757  1.66724  1.66691  1.66660  1.66629  1.66600  1.66571  1.66543  1.66515  1.66488  1.66462  1.66437  1.66412 | 2.01954  2.01808  2.01669  2.01537  2.01410  2.01290  2.01174  2.01063  2.00958  2.00856  2.00758  2.00665  2.00575  2.00488  2.00404  2.00324  2.00247  2.00172  2.00100  2.00030  1.99962  1.99897  1.99834  1.99773  1.99714  1.99656  1.99601  1.99547  1.99495  1.99444  1.99394  1.99346  1.99300  1.99254  1.99210  1.99167  1.99125  1.99085  1.99045  1.99006 | 2.42080  2.41847  2.41625  2.41413  2.41212  2.41019  2.40835  2.40658  2.40489  2.40327  2.40172  2.40022  2.39879  2.39741  2.39608  2.39480  2.39357  2.39238  2.39123  2.39012  2.38905  2.38801  2.38701  2.38604  2.38510  2.38419  2.38330  2.38245  2.38161  2.38081  2.38002  2.37926  2.37852  2.37780  2.37710  2.37642  2.37576  2.37511  2.37448  2.37387 | 2.70118  2.69807  2.69510  2.69228  2.68959  2.68701  2.68456  2.68220  2.67995  2.67779  2.67572  2.67373  2.67182  2.66998  2.66822  2.66651  2.66487  2.66329  2.66176  2.66028  2.65886  2.65748  2.65615  2.65485  2.65360  2.65239  2.65122  2.65008  2.64898  2.64790  2.64686  2.64585  2.64487  2.64391  2.64298  2.64208  2.64120  2.64034  2.63950  2.63869 | 3.30127  3.29595  3.29089  3.28607  3.28148  3.27710  3.27291  3.26891  3.26508  3.26141  3.25789  3.25451  3.25127  3.24815  3.24515  3.24226  3.23948  3.23680  3.23421  3.23171  3.22930  3.22696  3.22471  3.22253  3.22041  3.21837  3.21639  3.21446  3.21260  3.21079  3.20903  3.20733  3.20567  3.20406  3.20249  3.20096  3.19948  3.19804  3.19663  3.19526 |

**Titik Presentase Distribusi df = 80-120**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Pr  Df | 0.25  0.50 | 0.10  0.20 | 0.05  0.10 | 0.025  0.050 | 0.01  0.02 | 0.005  0.010 | 0.001  0.002 |
| 81  82  83  84  85  86  87  88  89  90  91  92  93  94  95  96  97  98  99  100  101  102  103  104  105  106  107  108  109  110  111  112  113  114  115  116  117  118  119  120 | 0.67753  0.67749  0.67746  0.67742  0.67739  0.67735  0.67732  0.67729  0.67726  0.67723  0.67720  0.67717  0.67714  0.67711  0.67708  0.67705  0.67703  0.67700  0.67698  0.67695  0.67693  0.67690  0.67688  0.67686  0.67683  0.67681  0.67679  0.67677  0.67675  0.67673  0.67671  0.67669  0.67667  0.67665  0.67663  0.67661  0.67659  0.67657  0.67656  0.67654 | 1.29209  1.29196  1.29183  1.29171  1.29159  1.29147  1.29136  1.29125  1.29114  1.29103  1.29092  1.29082  1.29072  1.29062  1.29053  1.29043  1.29034  1.29025  1.29016  1.29007  1.28999  1.28991  1.28982  1.28974  1.28967  1.28959  1.28951  1.28944  1.28937  1.28930  1.28922  1.28916  1.28909  1.28902  1.28896  1.28889  1.28883  1.28877  1.28871  1.28865 | 1.66388  1.66365  1.66342  1.66320  1.66298  1.66277  1.66256  1.66235  1.66216  1.66196  1.66177  1.66159  1.66140  1.66123  1.66105  1.66088  1.66071  1.66055  1.66039  1.66023  1.66008  1.65993  1.65978  1.65964  1.65950  1.65936  1.65922  1.65909  1.65895  1.65882  1.65870  1.65857  1.65845  1.65833  1.65821  1.65810  1.65798  1.65787  1.65776  1.65765 | 1.98969  1.98932  1.98896  1.98861  1.98827  1.98793  1.98761  1.98729  1.98698  1.98667  1.98638  1.98609  1.98580  1.98552  1.98525  1.98498  1.98472  1.98447  1.98422  1.98397  1.98373  1.98350  1.98326  1.98304  1.98282  1.98260  1.98238  1.98217  1.98197  1.98177  1.98157  1.98137  1.98118  1.98099  1.98081  1.98063  1.98045  1.98027  1.98010  1.97993 | 2.37327  2.37269  2.37212  2.37156  2.37102  2.37049  2.36998  2.36947  2.36898  2.36850  2.36803  2.36757  2.36712  2.36667  2.36624  2.36582  2.36541  2.36500  2.36461  2.36422  2.36384  2.36346  2.36310  2.36274  2.36239  2.36204  2.36170  2.36137  2.36105  2.36073  2.36041  2.36010  2.35980  2.35950  2.35921  2.35892  2.35864  2.35837  2.35809  2.35782 | 2.63790  2.63712  2.63637  2.63563  2.63491  2.63421  2.63353  2.63286  2.63220  2.63157  2.63094  2.63033  2.62973  2.62915  2.62858  2.62802  2.62747  2.62693  2.62641  2.62589  2.62539  2.62489  2.62441  2.62393  2.62347  2.62301  2.62256  2.62212  2.62169  2.62126  2.62085  2.62044  2.62004  2.61964  2.61926  2.61888  2.61850  2.61814  2.61778  2.61742 | 3.19392  3.19262  3.19135  3.19011  3.18890  3.18772  3.18657  3.18544  3.18434  3.18327  3.18222  3.18119  3.18019  3.17921  3.17825  3.17731  3.17639  3.17549  3.17460  3.17374  3.17289  3.17206  3.17125  3.17045  3.16967  3.16890  3.16815  3.16741  3.16669  3.16598  3.16528  3.16460  3.16392  3.16326  3.16262  3.16198  3.16135  3.16074  3.16013  3.15954 |

**Titik Presentase Distribusi df = 121-160**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Pr  Df | 0.25  0.50 | 0.10  0.20 | 0.05  0.10 | 0.025  0.050 | 0.01  0.02 | 0.005  0.010 | 0.001  0.002 |
| 121  122  123  124  125  126  127  128  129  130  131  132  133  134  135  136  137  138  139  140  141  142  143  144  145  146  147  148  149  150  151  152  153  154  155  156  157  158  159  160 | 0.67652  0.67651  0.67649  0.67647  0.67646  0.67644  0.67643  0.67641  0.67640  0.67638  0.67637  0.67635  0.67634  0.67633  0.67631  0.67630  0.67628  0.67627  0.67626  0.67625  0.67623  0.67622  0.67621  0.67620  0.67619  0.67617  0.67616  0.67615  0.67614  0.67613  0.67612  0.67611  0.67610  0.67609  0.67608  0.67607  0.67606  0.67605  0.67604  0.67603 | 1.28859  1.28853  1.28847  1.28842  1.28836  1.28831  1.28825  1.28820  1.28815  1.28810  1.28805  1.28800  1.28795  1.28790  1.28785  1.28781  1.28776  1.28772  1.28767  1.28763  1.28758  1.28754  1.28750  1.28746  1.28742  1.28738  1.28734  1.28730  1.28726  1.28722  1.28718  1.28715  1.28711  1.28707  1.28704  1.28700  1.28697  1.28693  1.28690  1.28687 | 1.65754  1.65744  1.65734  1.65723  1.65714  1.65704  1.65694  1.65685  1.65675  1.65666  1.65657  1.65648  1.65639  1.65630  1.65622  1.65613  1.65605  1.65597  1.65589  1.65581  1.65573  1.65566  1.65558  1.65550  1.65543  1.65536  1.65529  1.65521  1.65514  1.65508  1.65501  1.65494  1.65487  1.65481  1.65474  1.65468  1.65462  1.65455  1.65449  1.65443 | 1.97976  1.97960  1.97944  1.97928  1.97912  1.97897  1.97882  1.97867  1.97852  1.97838  1.97824  1.97810  1.97796  1.97783  1.97769  1.97756  1.97743  1.97730  1.97718  1.97705  1.97693  1.97681  1.97669  1.97658  1.97646  1.97635  1.97623  1.97612  1.97601  1.97591  1.97580  1.97569  1.97559  1.97549  1.97539  1.97529  1.97519  1.97509  1.97500  1.97490 | 2.35756  2.35730  2.35705  2.35680  2.35655  2.35631  2.35607  2.35583  2.35560  2.35537  2.35515  2.35493  2.35471  2.35450  2.35429  2.35408  2.35387  2.35367  2.35347  2.35328  2.35309  2.35289  2.35271  2.35252  2.35234  2.35216  2.35198  2.35181  2.35163  2.35146  2.35130  2.35113  2.35097  2.35081  2.35065  2.35049  2.35033  2.35018  2.35003  2.34988 | 2.61707  2.61673  2.61639  2.61606  2.61573  2.61541  2.61510  2.61478  2.61448  2.61418  2.61388  2.61359  2.61330  2.61302  2.61274  2.61246  2.61219  2.61193  2.61166  2.61140  2.61115  2.61090  2.61065  2.61040  2.61016  2.60992  2.60969  2.60946  2.60923  2.60900  2.60878  2.60856  2.60834  2.60813  2.60792  2.60771  2.60751  2.60730  2.60710  2.60691 | 3.15895  3.15838  3.15781  3.15726  3.15671  3.15617  3.15565  3.15512  3.15461  3.15411  3.15361  3.15312  3.15264  3.15217  3.15170  3.15124  3.15079  3.15034  3.14990  3.14947  3.14904  3.14862  3.14820  3.14779  3.14739  3.14699  3.14660  3.14621  3.14583  3.14545  3.14508  3.14471  3.14435  3.14400  3.14364  3.14330  3.14295  3.14261  3.14228  3.14195 |

**Lampiran 5**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Titik Persentase Distribusi F untuk Probabilita = 0,10** | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | |
| **df untuk**  **penyebut (N2)** | **df untuk pembilang(N1)** | | | | | | | | | | | | | | |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** | **12** | **13** | **14** | **15** |
| **1** | 39.86 | 49.50 | 53.59 | 55.83 | 57.24 | 58.20 | 58.91 | 59.44 | 59.86 | 60.19 | 60.47 | 60.71 | 60.90 | 61.07 | 61.22 |
| **2** | 8.53 | 9.00 | 9.16 | 9.24 | 9.29 | 9.33 | 9.35 | 9.37 | 9.38 | 9.39 | 9.40 | 9.41 | 9.41 | 9.42 | 9.42 |
| **3** | 5.54 | 5.46 | 5.39 | 5.34 | 5.31 | 5.28 | 5.27 | 5.25 | 5.24 | 5.23 | 5.22 | 5.22 | 5.21 | 5.20 | 5.20 |
| **4** | 4.54 | 4.32 | 4.19 | 4.11 | 4.05 | 4.01 | 3.98 | 3.95 | 3.94 | 3.92 | 3.91 | 3.90 | 3.89 | 3.88 | 3.87 |
| **5** | 4.06 | 3.78 | 3.62 | 3.52 | 3.45 | 3.40 | 3.37 | 3.34 | 3.32 | 3.30 | 3.28 | 3.27 | 3.26 | 3.25 | 3.24 |
| **6** | 3.78 | 3.46 | 3.29 | 3.18 | 3.11 | 3.05 | 3.01 | 2.98 | 2.96 | 2.94 | 2.92 | 2.90 | 2.89 | 2.88 | 2.87 |
| **7** | 3.59 | 3.26 | 3.07 | 2.96 | 2.88 | 2.83 | 2.78 | 2.75 | 2.72 | 2.70 | 2.68 | 2.67 | 2.65 | 2.64 | 2.63 |
| **8** | 3.46 | 3.11 | 2.92 | 2.81 | 2.73 | 2.67 | 2.62 | 2.59 | 2.56 | 2.54 | 2.52 | 2.50 | 2.49 | 2.48 | 2.46 |
| **9** | 3.36 | 3.01 | 2.81 | 2.69 | 2.61 | 2.55 | 2.51 | 2.47 | 2.44 | 2.42 | 2.40 | 2.38 | 2.36 | 2.35 | 2.34 |
| **10** | 3.29 | 2.92 | 2.73 | 2.61 | 2.52 | 2.46 | 2.41 | 2.38 | 2.35 | 2.32 | 2.30 | 2.28 | 2.27 | 2.26 | 2.24 |
| **11** | 3.23 | 2.86 | 2.66 | 2.54 | 2.45 | 2.39 | 2.34 | 2.30 | 2.27 | 2.25 | 2.23 | 2.21 | 2.19 | 2.18 | 2.17 |
| **12** | 3.18 | 2.81 | 2.61 | 2.48 | 2.39 | 2.33 | 2.28 | 2.24 | 2.21 | 2.19 | 2.17 | 2.15 | 2.13 | 2.12 | 2.10 |
| **13** | 3.14 | 2.76 | 2.56 | 2.43 | 2.35 | 2.28 | 2.23 | 2.20 | 2.16 | 2.14 | 2.12 | 2.10 | 2.08 | 2.07 | 2.05 |
| **14** | 3.10 | 2.73 | 2.52 | 2.39 | 2.31 | 2.24 | 2.19 | 2.15 | 2.12 | 2.10 | 2.07 | 2.05 | 2.04 | 2.02 | 2.01 |
| **15** | 3.07 | 2.70 | 2.49 | 2.36 | 2.27 | 2.21 | 2.16 | 2.12 | 2.09 | 2.06 | 2.04 | 2.02 | 2.00 | 1.99 | 1.97 |
| **16** | 3.05 | 2.67 | 2.46 | 2.33 | 2.24 | 2.18 | 2.13 | 2.09 | 2.06 | 2.03 | 2.01 | 1.99 | 1.97 | 1.95 | 1.94 |
| **17** | 3.03 | 2.64 | 2.44 | 2.31 | 2.22 | 2.15 | 2.10 | 2.06 | 2.03 | 2.00 | 1.98 | 1.96 | 1.94 | 1.93 | 1.91 |
| **18** | 3.01 | 2.62 | 2.42 | 2.29 | 2.20 | 2.13 | 2.08 | 2.04 | 2.00 | 1.98 | 1.95 | 1.93 | 1.92 | 1.90 | 1.89 |
| **19** | 2.99 | 2.61 | 2.40 | 2.27 | 2.18 | 2.11 | 2.06 | 2.02 | 1.98 | 1.96 | 1.93 | 1.91 | 1.89 | 1.88 | 1.86 |
| **20** | 2.97 | 2.59 | 2.38 | 2.25 | 2.16 | 2.09 | 2.04 | 2.00 | 1.96 | 1.94 | 1.91 | 1.89 | 1.87 | 1.86 | 1.84 |
| **21** | 2.96 | 2.57 | 2.36 | 2.23 | 2.14 | 2.08 | 2.02 | 1.98 | 1.95 | 1.92 | 1.90 | 1.87 | 1.86 | 1.84 | 1.83 |
| **22** | 2.95 | 2.56 | 2.35 | 2.22 | 2.13 | 2.06 | 2.01 | 1.97 | 1.93 | 1.90 | 1.88 | 1.86 | 1.84 | 1.83 | 1.81 |
| **23** | 2.94 | 2.55 | 2.34 | 2.21 | 2.11 | 2.05 | 1.99 | 1.95 | 1.92 | 1.89 | 1.87 | 1.84 | 1.83 | 1.81 | 1.80 |
| **24** | 2.93 | 2.54 | 2.33 | 2.19 | 2.10 | 2.04 | 1.98 | 1.94 | 1.91 | 1.88 | 1.85 | 1.83 | 1.81 | 1.80 | 1.78 |
| **25** | 2.92 | 2.53 | 2.32 | 2.18 | 2.09 | 2.02 | 1.97 | 1.93 | 1.89 | 1.87 | 1.84 | 1.82 | 1.80 | 1.79 | 1.77 |
| **26** | 2.91 | 2.52 | 2.31 | 2.17 | 2.08 | 2.01 | 1.96 | 1.92 | 1.88 | 1.86 | 1.83 | 1.81 | 1.79 | 1.77 | 1.76 |
| **27** | 2.90 | 2.51 | 2.30 | 2.17 | 2.07 | 2.00 | 1.95 | 1.91 | 1.87 | 1.85 | 1.82 | 1.80 | 1.78 | 1.76 | 1.75 |
| **28** | 2.89 | 2.50 | 2.29 | 2.16 | 2.06 | 2.00 | 1.94 | 1.90 | 1.87 | 1.84 | 1.81 | 1.79 | 1.77 | 1.75 | 1.74 |
| **29** | 2.89 | 2.50 | 2.28 | 2.15 | 2.06 | 1.99 | 1.93 | 1.89 | 1.86 | 1.83 | 1.80 | 1.78 | 1.76 | 1.75 | 1.73 |
| **30** | 2.88 | 2.49 | 2.28 | 2.14 | 2.05 | 1.98 | 1.93 | 1.88 | 1.85 | 1.82 | 1.79 | 1.77 | 1.75 | 1.74 | 1.72 |
| **31** | 2.87 | 2.48 | 2.27 | 2.14 | 2.04 | 1.97 | 1.92 | 1.88 | 1.84 | 1.81 | 1.79 | 1.77 | 1.75 | 1.73 | 1.71 |
| **32** | 2.87 | 2.48 | 2.26 | 2.13 | 2.04 | 1.97 | 1.91 | 1.87 | 1.83 | 1.81 | 1.78 | 1.76 | 1.74 | 1.72 | 1.71 |
| **33** | 2.86 | 2.47 | 2.26 | 2.12 | 2.03 | 1.96 | 1.91 | 1.86 | 1.83 | 1.80 | 1.77 | 1.75 | 1.73 | 1.72 | 1.70 |
| **34** | 2.86 | 2.47 | 2.25 | 2.12 | 2.02 | 1.96 | 1.90 | 1.86 | 1.82 | 1.79 | 1.77 | 1.75 | 1.73 | 1.71 | 1.69 |
| **35** | 2.85 | 2.46 | 2.25 | 2.11 | 2.02 | 1.95 | 1.90 | 1.85 | 1.82 | 1.79 | 1.76 | 1.74 | 1.72 | 1.70 | 1.69 |
| **36** | 2.85 | 2.46 | 2.24 | 2.11 | 2.01 | 1.94 | 1.89 | 1.85 | 1.81 | 1.78 | 1.76 | 1.73 | 1.71 | 1.70 | 1.68 |
| **37** | 2.85 | 2.45 | 2.24 | 2.10 | 2.01 | 1.94 | 1.89 | 1.84 | 1.81 | 1.78 | 1.75 | 1.73 | 1.71 | 1.69 | 1.68 |
| **38** | 2.84 | 2.45 | 2.23 | 2.10 | 2.01 | 1.94 | 1.88 | 1.84 | 1.80 | 1.77 | 1.75 | 1.72 | 1.70 | 1.69 | 1.67 |
| **39** | 2.84 | 2.44 | 2.23 | 2.09 | 2.00 | 1.93 | 1.88 | 1.83 | 1.80 | 1.77 | 1.74 | 1.72 | 1.70 | 1.68 | 1.67 |
| **40** | 2.84 | 2.44 | 2.23 | 2.09 | 2.00 | 1.93 | 1.87 | 1.83 | 1.79 | 1.76 | 1.74 | 1.71 | 1.70 | 1.68 | 1.66 |
| **41** | 2.83 | 2.44 | 2.22 | 2.09 | 1.99 | 1.92 | 1.87 | 1.82 | 1.79 | 1.76 | 1.73 | 1.71 | 1.69 | 1.67 | 1.66 |
| **42** | 2.83 | 2.43 | 2.22 | 2.08 | 1.99 | 1.92 | 1.86 | 1.82 | 1.78 | 1.75 | 1.73 | 1.71 | 1.69 | 1.67 | 1.65 |
| **43** | 2.83 | 2.43 | 2.22 | 2.08 | 1.99 | 1.92 | 1.86 | 1.82 | 1.78 | 1.75 | 1.72 | 1.70 | 1.68 | 1.67 | 1.65 |
| **44** | 2.82 | 2.43 | 2.21 | 2.08 | 1.98 | 1.91 | 1.86 | 1.81 | 1.78 | 1.75 | 1.72 | 1.70 | 1.68 | 1.66 | 1.65 |
| **45** | 2.82 | 2.42 | 2.21 | 2.07 | 1.98 | 1.91 | 1.85 | 1.81 | 1.77 | 1.74 | 1.72 | 1.70 | 1.68 | 1.66 | 1.64 |

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| **Titik Persentase Distribusi F untuk Probabilita = 0,10** | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | |
| **df untuk**  **penyebut (N2)** | **df untuk pembilang (N1)** | | | | | | | | | | | | | | |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** | **12** | **13** | **14** | **15** |
| **46** | 2.82 | 2.42 | 2.21 | 2.07 | 1.98 | 1.91 | 1.85 | 1.81 | 1.77 | 1.74 | 1.71 | 1.69 | 1.67 | 1.65 | 1.64 |
| **47** | 2.82 | 2.42 | 2.20 | 2.07 | 1.97 | 1.90 | 1.85 | 1.80 | 1.77 | 1.74 | 1.71 | 1.69 | 1.67 | 1.65 | 1.64 |
| **48** | 2.81 | 2.42 | 2.20 | 2.07 | 1.97 | 1.90 | 1.85 | 1.80 | 1.77 | 1.73 | 1.71 | 1.69 | 1.67 | 1.65 | 1.63 |
| **49** | 2.81 | 2.41 | 2.20 | 2.06 | 1.97 | 1.90 | 1.84 | 1.80 | 1.76 | 1.73 | 1.71 | 1.68 | 1.66 | 1.65 | 1.63 |
| **50** | 2.81 | 2.41 | 2.20 | 2.06 | 1.97 | 1.90 | 1.84 | 1.80 | 1.76 | 1.73 | 1.70 | 1.68 | 1.66 | 1.64 | 1.63 |
| **51** | 2.81 | 2.41 | 2.19 | 2.06 | 1.96 | 1.89 | 1.84 | 1.79 | 1.76 | 1.73 | 1.70 | 1.68 | 1.66 | 1.64 | 1.62 |
| **52** | 2.80 | 2.41 | 2.19 | 2.06 | 1.96 | 1.89 | 1.84 | 1.79 | 1.75 | 1.72 | 1.70 | 1.67 | 1.65 | 1.64 | 1.62 |
| **53** | 2.80 | 2.41 | 2.19 | 2.05 | 1.96 | 1.89 | 1.83 | 1.79 | 1.75 | 1.72 | 1.70 | 1.67 | 1.65 | 1.63 | 1.62 |
| **54** | 2.80 | 2.40 | 2.19 | 2.05 | 1.96 | 1.89 | 1.83 | 1.79 | 1.75 | 1.72 | 1.69 | 1.67 | 1.65 | 1.63 | 1.62 |
| **55** | 2.80 | 2.40 | 2.19 | 2.05 | 1.95 | 1.88 | 1.83 | 1.78 | 1.75 | 1.72 | 1.69 | 1.67 | 1.65 | 1.63 | 1.61 |
| **56** | 2.80 | 2.40 | 2.18 | 2.05 | 1.95 | 1.88 | 1.83 | 1.78 | 1.75 | 1.71 | 1.69 | 1.67 | 1.65 | 1.63 | 1.61 |
| **57** | 2.80 | 2.40 | 2.18 | 2.05 | 1.95 | 1.88 | 1.82 | 1.78 | 1.74 | 1.71 | 1.69 | 1.66 | 1.64 | 1.63 | 1.61 |
| **58** | 2.79 | 2.40 | 2.18 | 2.04 | 1.95 | 1.88 | 1.82 | 1.78 | 1.74 | 1.71 | 1.68 | 1.66 | 1.64 | 1.62 | 1.61 |
| **59** | 2.79 | 2.39 | 2.18 | 2.04 | 1.95 | 1.88 | 1.82 | 1.78 | 1.74 | 1.71 | 1.68 | 1.66 | 1.64 | 1.62 | 1.61 |
| **60** | 2.79 | 2.39 | 2.18 | 2.04 | 1.95 | 1.87 | 1.82 | 1.77 | 1.74 | 1.71 | 1.68 | 1.66 | 1.64 | 1.62 | 1.60 |
| **61** | 2.79 | 2.39 | 2.18 | 2.04 | 1.94 | 1.87 | 1.82 | 1.77 | 1.74 | 1.71 | 1.68 | 1.66 | 1.64 | 1.62 | 1.60 |
| **62** | 2.79 | 2.39 | 2.17 | 2.04 | 1.94 | 1.87 | 1.82 | 1.77 | 1.73 | 1.70 | 1.68 | 1.65 | 1.63 | 1.62 | 1.60 |
| **63** | 2.79 | 2.39 | 2.17 | 2.04 | 1.94 | 1.87 | 1.81 | 1.77 | 1.73 | 1.70 | 1.68 | 1.65 | 1.63 | 1.61 | 1.60 |
| **64** | 2.79 | 2.39 | 2.17 | 2.03 | 1.94 | 1.87 | 1.81 | 1.77 | 1.73 | 1.70 | 1.67 | 1.65 | 1.63 | 1.61 | 1.60 |
| **65** | 2.78 | 2.39 | 2.17 | 2.03 | 1.94 | 1.87 | 1.81 | 1.77 | 1.73 | 1.70 | 1.67 | 1.65 | 1.63 | 1.61 | 1.59 |
| **66** | 2.78 | 2.38 | 2.17 | 2.03 | 1.94 | 1.87 | 1.81 | 1.77 | 1.73 | 1.70 | 1.67 | 1.65 | 1.63 | 1.61 | 1.59 |
| **67** | 2.78 | 2.38 | 2.17 | 2.03 | 1.94 | 1.86 | 1.81 | 1.76 | 1.73 | 1.70 | 1.67 | 1.65 | 1.63 | 1.61 | 1.59 |
| **68** | 2.78 | 2.38 | 2.17 | 2.03 | 1.93 | 1.86 | 1.81 | 1.76 | 1.73 | 1.69 | 1.67 | 1.64 | 1.62 | 1.61 | 1.59 |
| **69** | 2.78 | 2.38 | 2.16 | 2.03 | 1.93 | 1.86 | 1.81 | 1.76 | 1.72 | 1.69 | 1.67 | 1.64 | 1.62 | 1.60 | 1.59 |
| **70** | 2.78 | 2.38 | 2.16 | 2.03 | 1.93 | 1.86 | 1.80 | 1.76 | 1.72 | 1.69 | 1.66 | 1.64 | 1.62 | 1.60 | 1.59 |
| **71** | 2.78 | 2.38 | 2.16 | 2.03 | 1.93 | 1.86 | 1.80 | 1.76 | 1.72 | 1.69 | 1.66 | 1.64 | 1.62 | 1.60 | 1.59 |
| **72** | 2.78 | 2.38 | 2.16 | 2.02 | 1.93 | 1.86 | 1.80 | 1.76 | 1.72 | 1.69 | 1.66 | 1.64 | 1.62 | 1.60 | 1.58 |
| **73** | 2.78 | 2.38 | 2.16 | 2.02 | 1.93 | 1.86 | 1.80 | 1.76 | 1.72 | 1.69 | 1.66 | 1.64 | 1.62 | 1.60 | 1.58 |
| **74** | 2.77 | 2.38 | 2.16 | 2.02 | 1.93 | 1.86 | 1.80 | 1.75 | 1.72 | 1.69 | 1.66 | 1.64 | 1.62 | 1.60 | 1.58 |
| **75** | 2.77 | 2.37 | 2.16 | 2.02 | 1.93 | 1.85 | 1.80 | 1.75 | 1.72 | 1.69 | 1.66 | 1.63 | 1.61 | 1.60 | 1.58 |
| **76** | 2.77 | 2.37 | 2.16 | 2.02 | 1.92 | 1.85 | 1.80 | 1.75 | 1.72 | 1.68 | 1.66 | 1.63 | 1.61 | 1.59 | 1.58 |
| **77** | 2.77 | 2.37 | 2.16 | 2.02 | 1.92 | 1.85 | 1.80 | 1.75 | 1.71 | 1.68 | 1.66 | 1.63 | 1.61 | 1.59 | 1.58 |
| **78** | 2.77 | 2.37 | 2.16 | 2.02 | 1.92 | 1.85 | 1.80 | 1.75 | 1.71 | 1.68 | 1.65 | 1.63 | 1.61 | 1.59 | 1.58 |
| **79** | 2.77 | 2.37 | 2.15 | 2.02 | 1.92 | 1.85 | 1.79 | 1.75 | 1.71 | 1.68 | 1.65 | 1.63 | 1.61 | 1.59 | 1.58 |
| **80** | 2.77 | 2.37 | 2.15 | 2.02 | 1.92 | 1.85 | 1.79 | 1.75 | 1.71 | 1.68 | 1.65 | 1.63 | 1.61 | 1.59 | 1.57 |
| **81** | 2.77 | 2.37 | 2.15 | 2.02 | 1.92 | 1.85 | 1.79 | 1.75 | 1.71 | 1.68 | 1.65 | 1.63 | 1.61 | 1.59 | 1.57 |
| **82** | 2.77 | 2.37 | 2.15 | 2.01 | 1.92 | 1.85 | 1.79 | 1.75 | 1.71 | 1.68 | 1.65 | 1.63 | 1.61 | 1.59 | 1.57 |
| **83** | 2.77 | 2.37 | 2.15 | 2.01 | 1.92 | 1.85 | 1.79 | 1.75 | 1.71 | 1.68 | 1.65 | 1.63 | 1.61 | 1.59 | 1.57 |
| **84** | 2.77 | 2.37 | 2.15 | 2.01 | 1.92 | 1.85 | 1.79 | 1.74 | 1.71 | 1.68 | 1.65 | 1.63 | 1.60 | 1.59 | 1.57 |
| **85** | 2.77 | 2.37 | 2.15 | 2.01 | 1.92 | 1.84 | 1.79 | 1.74 | 1.71 | 1.67 | 1.65 | 1.62 | 1.60 | 1.59 | 1.57 |
| **86** | 2.76 | 2.37 | 2.15 | 2.01 | 1.92 | 1.84 | 1.79 | 1.74 | 1.71 | 1.67 | 1.65 | 1.62 | 1.60 | 1.58 | 1.57 |
| **87** | 2.76 | 2.36 | 2.15 | 2.01 | 1.91 | 1.84 | 1.79 | 1.74 | 1.70 | 1.67 | 1.65 | 1.62 | 1.60 | 1.58 | 1.57 |
| **88** | 2.76 | 2.36 | 2.15 | 2.01 | 1.91 | 1.84 | 1.79 | 1.74 | 1.70 | 1.67 | 1.65 | 1.62 | 1.60 | 1.58 | 1.57 |
| **89** | 2.76 | 2.36 | 2.15 | 2.01 | 1.91 | 1.84 | 1.79 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.60 | 1.58 | 1.57 |
| **90** | 2.76 | 2.36 | 2.15 | 2.01 | 1.91 | 1.84 | 1.78 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.60 | 1.58 | 1.56 |

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| **Titik Persentase Distribusi F untuk Probabilita = 0,10** | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | |
| **df untuk**  **penyebut (N2)** | **df untuk pembilang (N1)** | | | | | | | | | | | | | | |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** | **12** | **13** | **14** | **15** |
| **91** | 2.76 | 2.36 | 2.14 | 2.01 | 1.91 | 1.84 | 1.78 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.60 | 1.58 | 1.56 |
| **92** | 2.76 | 2.36 | 2.14 | 2.01 | 1.91 | 1.84 | 1.78 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.60 | 1.58 | 1.56 |
| **93** | 2.76 | 2.36 | 2.14 | 2.01 | 1.91 | 1.84 | 1.78 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.60 | 1.58 | 1.56 |
| **94** | 2.76 | 2.36 | 2.14 | 2.01 | 1.91 | 1.84 | 1.78 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.60 | 1.58 | 1.56 |
| **95** | 2.76 | 2.36 | 2.14 | 2.00 | 1.91 | 1.84 | 1.78 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.60 | 1.58 | 1.56 |
| **96** | 2.76 | 2.36 | 2.14 | 2.00 | 1.91 | 1.84 | 1.78 | 1.74 | 1.70 | 1.67 | 1.64 | 1.62 | 1.59 | 1.58 | 1.56 |
| **97** | 2.76 | 2.36 | 2.14 | 2.00 | 1.91 | 1.84 | 1.78 | 1.73 | 1.70 | 1.67 | 1.64 | 1.61 | 1.59 | 1.58 | 1.56 |
| **98** | 2.76 | 2.36 | 2.14 | 2.00 | 1.91 | 1.84 | 1.78 | 1.73 | 1.70 | 1.66 | 1.64 | 1.61 | 1.59 | 1.57 | 1.56 |
| **99** | 2.76 | 2.36 | 2.14 | 2.00 | 1.91 | 1.83 | 1.78 | 1.73 | 1.70 | 1.66 | 1.64 | 1.61 | 1.59 | 1.57 | 1.56 |
| **100** | 2.76 | 2.36 | 2.14 | 2.00 | 1.91 | 1.83 | 1.78 | 1.73 | 1.69 | 1.66 | 1.64 | 1.61 | 1.59 | 1.57 | 1.56 |
| **101** | 2.76 | 2.36 | 2.14 | 2.00 | 1.91 | 1.83 | 1.78 | 1.73 | 1.69 | 1.66 | 1.64 | 1.61 | 1.59 | 1.57 | 1.56 |
| **102** | 2.76 | 2.36 | 2.14 | 2.00 | 1.90 | 1.83 | 1.78 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.56 |
| **103** | 2.75 | 2.35 | 2.14 | 2.00 | 1.90 | 1.83 | 1.78 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **104** | 2.75 | 2.35 | 2.14 | 2.00 | 1.90 | 1.83 | 1.78 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **105** | 2.75 | 2.35 | 2.14 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **106** | 2.75 | 2.35 | 2.14 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **107** | 2.75 | 2.35 | 2.14 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **108** | 2.75 | 2.35 | 2.14 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **109** | 2.75 | 2.35 | 2.13 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **110** | 2.75 | 2.35 | 2.13 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.59 | 1.57 | 1.55 |
| **111** | 2.75 | 2.35 | 2.13 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.58 | 1.57 | 1.55 |
| **112** | 2.75 | 2.35 | 2.13 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.61 | 1.58 | 1.57 | 1.55 |
| **113** | 2.75 | 2.35 | 2.13 | 2.00 | 1.90 | 1.83 | 1.77 | 1.73 | 1.69 | 1.66 | 1.63 | 1.60 | 1.58 | 1.57 | 1.55 |
| **114** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.83 | 1.77 | 1.72 | 1.69 | 1.66 | 1.63 | 1.60 | 1.58 | 1.56 | 1.55 |
| **115** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.83 | 1.77 | 1.72 | 1.69 | 1.65 | 1.63 | 1.60 | 1.58 | 1.56 | 1.55 |
| **116** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.83 | 1.77 | 1.72 | 1.69 | 1.65 | 1.63 | 1.60 | 1.58 | 1.56 | 1.55 |
| **117** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.83 | 1.77 | 1.72 | 1.69 | 1.65 | 1.63 | 1.60 | 1.58 | 1.56 | 1.55 |
| **118** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.82 | 1.77 | 1.72 | 1.69 | 1.65 | 1.63 | 1.60 | 1.58 | 1.56 | 1.55 |
| **119** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.63 | 1.60 | 1.58 | 1.56 | 1.55 |
| **120** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.63 | 1.60 | 1.58 | 1.56 | 1.55 |
| **121** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **122** | 2.75 | 2.35 | 2.13 | 1.99 | 1.90 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **123** | 2.75 | 2.35 | 2.13 | 1.99 | 1.89 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **124** | 2.75 | 2.35 | 2.13 | 1.99 | 1.89 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **125** | 2.75 | 2.35 | 2.13 | 1.99 | 1.89 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **126** | 2.75 | 2.35 | 2.13 | 1.99 | 1.89 | 1.82 | 1.77 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **127** | 2.75 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **128** | 2.75 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **129** | 2.74 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **130** | 2.74 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **131** | 2.74 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **132** | 2.74 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.58 | 1.56 | 1.54 |
| **133** | 2.74 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.57 | 1.56 | 1.54 |
| **134** | 2.74 | 2.34 | 2.13 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.57 | 1.56 | 1.54 |
| **135** | 2.74 | 2.34 | 2.12 | 1.99 | 1.89 | 1.82 | 1.76 | 1.72 | 1.68 | 1.65 | 1.62 | 1.60 | 1.57 | 1.56 | 1.54 |

**Lampiran 6**

**UJI VALIDITAS KUALITAS PRODUK**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Correlations** | | | | | | | | | | | |
|  | | VAR00001 | VAR00002 | VAR00003 | VAR00004 | VAR00005 | VAR00006 | VAR00007 | VAR00008 | VAR00009 |
| VAR00001 | Pearson Correlation | 1 | .274 | .737\*\* | .274 | 1.000\*\* | .274 | .737\*\* | .274 | .723\*\* |
| Sig. (2-tailed) |  | .143 | .000 | .143 | .000 | .143 | .000 | .143 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00002 | Pearson Correlation | .274 | 1 | .458\* | 1.000\*\* | .274 | 1.000\*\* | .458\* | 1.000\*\* | .830\*\* |
| Sig. (2-tailed) | .143 |  | .011 | .000 | .143 | .000 | .011 | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00003 | Pearson Correlation | .737\*\* | .458\* | 1 | .458\* | .737\*\* | .458\* | 1.000\*\* | .458\* | .840\*\* |
| Sig. (2-tailed) | .000 | .011 |  | .011 | .000 | .011 | .000 | .011 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00004 | Pearson Correlation | .274 | 1.000\*\* | .458\* | 1 | .274 | 1.000\*\* | .458\* | 1.000\*\* | .830\*\* |
| Sig. (2-tailed) | .143 | .000 | .011 |  | .143 | .000 | .011 | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00005 | Pearson Correlation | 1.000\*\* | .274 | .737\*\* | .274 | 1 | .274 | .737\*\* | .274 | .723\*\* |
| Sig. (2-tailed) | .000 | .143 | .000 | .143 |  | .143 | .000 | .143 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00006 | Pearson Correlation | .274 | 1.000\*\* | .458\* | 1.000\*\* | .274 | 1 | .458\* | 1.000\*\* | .830\*\* |
| Sig. (2-tailed) | .143 | .000 | .011 | .000 | .143 |  | .011 | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00007 | Pearson Correlation | .737\*\* | .458\* | 1.000\*\* | .458\* | .737\*\* | .458\* | 1 | .458\* | .840\*\* |
| Sig. (2-tailed) | .000 | .011 | .000 | .011 | .000 | .011 |  | .011 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00008 | Pearson Correlation | .274 | 1.000\*\* | .458\* | 1.000\*\* | .274 | 1.000\*\* | .458\* | 1 | .830\*\* |
| Sig. (2-tailed) | .143 | .000 | .011 | .000 | .143 | .000 | .011 |  | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00009 | Pearson Correlation | .723\*\* | .830\*\* | .840\*\* | .830\*\* | .723\*\* | .830\*\* | .840\*\* | .830\*\* | 1 |
| Sig. (2-tailed) | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 |  |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| \*\*. Correlation is significant at the 0.01 level (2-tailed). | | | | | | | | | | | |
| \*. Correlation is significant at the 0.05 level (2-tailed). | | | | | | | | | | | |

**UJI VALIDITAS PELAYANAN**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Correlations** | | | | | | | | |
|  | | VAR00001 | VAR00002 | VAR00003 | VAR00004 | VAR00005 | VAR00006 | VAR00007 |
| VAR00001 | Pearson Correlation | 1 | .274 | .737\*\* | .274 | .737\*\* | .274 | .687\*\* |
| Sig. (2-tailed) |  | .143 | .000 | .143 | .000 | .143 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00002 | Pearson Correlation | .274 | 1 | .458\* | 1.000\*\* | .458\* | 1.000\*\* | .835\*\* |
| Sig. (2-tailed) | .143 |  | .011 | .000 | .011 | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00003 | Pearson Correlation | .737\*\* | .458\* | 1 | .458\* | 1.000\*\* | .458\* | .857\*\* |
| Sig. (2-tailed) | .000 | .011 |  | .011 | .000 | .011 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00004 | Pearson Correlation | .274 | 1.000\*\* | .458\* | 1 | .458\* | 1.000\*\* | .835\*\* |
| Sig. (2-tailed) | .143 | .000 | .011 |  | .011 | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00005 | Pearson Correlation | .737\*\* | .458\* | 1.000\*\* | .458\* | 1 | .458\* | .857\*\* |
| Sig. (2-tailed) | .000 | .011 | .000 | .011 |  | .011 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00006 | Pearson Correlation | .274 | 1.000\*\* | .458\* | 1.000\*\* | .458\* | 1 | .835\*\* |
| Sig. (2-tailed) | .143 | .000 | .011 | .000 | .011 |  | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00007 | Pearson Correlation | .687\*\* | .835\*\* | .857\*\* | .835\*\* | .857\*\* | .835\*\* | 1 |
| Sig. (2-tailed) | .000 | .000 | .000 | .000 | .000 | .000 |  |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| \*\*. Correlation is significant at the 0.01 level (2-tailed). | | | | | | | | |
| \*. Correlation is significant at the 0.05 level (2-tailed). | | | | | | | | |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **UJI VALIDITAS KEPUASAN KONSUMEN**  **Correlations** | | | | | | | | |
|  | | VAR00001 | VAR00002 | VAR00003 | VAR00004 | VAR00005 | VAR00006 | VAR00007 |
| VAR00001 | Pearson Correlation | 1 | .458\* | .737\*\* | .458\* | .458\* | .458\* | .728\*\* |
| Sig. (2-tailed) |  | .011 | .000 | .011 | .011 | .011 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00002 | Pearson Correlation | .458\* | 1 | .274 | 1.000\*\* | 1.000\*\* | 1.000\*\* | .931\*\* |
| Sig. (2-tailed) | .011 |  | .143 | .000 | .000 | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00003 | Pearson Correlation | .737\*\* | .274 | 1 | .274 | .274 | .274 | .580\*\* |
| Sig. (2-tailed) | .000 | .143 |  | .143 | .143 | .143 | .001 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00004 | Pearson Correlation | .458\* | 1.000\*\* | .274 | 1 | 1.000\*\* | 1.000\*\* | .931\*\* |
| Sig. (2-tailed) | .011 | .000 | .143 |  | .000 | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00005 | Pearson Correlation | .458\* | 1.000\*\* | .274 | 1.000\*\* | 1 | 1.000\*\* | .931\*\* |
| Sig. (2-tailed) | .011 | .000 | .143 | .000 |  | .000 | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00006 | Pearson Correlation | .458\* | 1.000\*\* | .274 | 1.000\*\* | 1.000\*\* | 1 | .931\*\* |
| Sig. (2-tailed) | .011 | .000 | .143 | .000 | .000 |  | .000 |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| VAR00007 | Pearson Correlation | .728\*\* | .931\*\* | .580\*\* | .931\*\* | .931\*\* | .931\*\* | 1 |
| Sig. (2-tailed) | .000 | .000 | .001 | .000 | .000 | .000 |  |
| N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| \*. Correlation is significant at the 0.05 level (2-tailed). | | | | | | | | |
| \*\*. Correlation is significant at the 0.01 level (2-tailed). | | | | | | | | |

**Lampiran 7**

**UJI RELIABiLITAS KUALITAS PRODUK**

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .922 | 8 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item-Total Statistics** | | | | |
|  | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
| VAR00001 | 22.33 | 23.747 | .635 | .920 |
| VAR00002 | 22.43 | 23.082 | .775 | .909 |
| VAR00003 | 22.17 | 22.075 | .776 | .909 |
| VAR00004 | 22.43 | 23.082 | .775 | .909 |
| VAR00005 | 22.33 | 23.747 | .635 | .920 |
| VAR00006 | 22.43 | 23.082 | .775 | .909 |
| VAR00007 | 22.17 | 22.075 | .776 | .909 |
| VAR00008 | 22.43 | 23.082 | .775 | .909 |

**UJI RELIABILITAS PELAYANAN**

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .900 | 6 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item-Total Statistics** | | | | |
|  | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
| VAR00001 | 16.03 | 13.344 | .555 | .907 |
| VAR00002 | 16.13 | 12.533 | .759 | .878 |
| VAR00003 | 15.87 | 11.706 | .776 | .875 |
| VAR00004 | 16.13 | 12.533 | .759 | .878 |
| VAR00005 | 15.87 | 11.706 | .776 | .875 |
| VAR00006 | 16.13 | 12.533 | .759 | .878 |

**UJI RELIABILITAS KEPUASAN KONSUMEN**

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .911 | 6 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item-Total Statistics** | | | | |
|  | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Cronbach's Alpha if Item Deleted |
| VAR00001 | 15.60 | 12.524 | .592 | .921 |
| VAR00002 | 15.87 | 11.706 | .896 | .875 |
| VAR00003 | 15.77 | 13.909 | .419 | .941 |
| VAR00004 | 15.87 | 11.706 | .896 | .875 |
| VAR00005 | 15.87 | 11.706 | .896 | .875 |
| VAR00006 | 15.87 | 11.706 | .896 | .875 |

**Lampiran 8**

**UJI REGRESI LINEAR BERGANDA**

|  |  |  |  |
| --- | --- | --- | --- |
| **Variables Entered/Removeda** | | | |
| Model | Variables Entered | Variables Removed | Method |
| 1 | Pelayanan, Kualitas\_Produkb | . | Enter |
| a. Dependent Variable: Kepuasan\_Konsumen | | | |
| b. All requested variables entered. | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Model Summaryb** | | | | |
| Model | R | R Square | Adjusted R Square | Std. Error of the  Estimate |
| 1 | .879a | .773 | .770 | 1.037 |
| a. Predictors: (Constant), Pelayanan, Kualitas\_Produk | | | | |
| b. Dependent Variable: Kepuasan\_Konsumen | | | | |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **ANOVAa** | | | | | | |
| Model | | Sum of Squares | df | Mean Square | F | Sig. |
| 1 | Regression | 451.807 | 2 | 225.904 | 209.942 | .000b |
| Residual | 132.352 | 123 | 1.076 |  |  |
| Total | 584.159 | 125 |  |  |  |
| a. Dependent Variable: Kepuasan\_Konsumen | | | | | | |
| b. Predictors: (Constant), Pelayanan, Kualitas\_Produk | | | | | | |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Coefficientsa** | | | | | | | | |
|  | | | | | | | | |
| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. | Collinearity Statistics | | |
| B | Std. Error | Beta | Tolerance | VIF | |
| 1 | (Constant) | 2.231 | 1.121 |  | 1.991 | .049 |  |  | |
| Kualitas\_Produk | .558 | .039 | .764 | 14.365 | .000 | .652 | 1.535 | |
| Pelayanan | .163 | .049 | .176 | 3.314 | .001 | .652 | 1.535 | |
| a. Dependent Variable: Kepuasan\_Konsumen | | | | | | | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Residuals Statisticsa** | | | | | |
|  | Minimum | Maximum | Mean | Std. Deviation | N |
| Predicted Value | 17.68 | 28.40 | 24.40 | 1.901 | 126 |
| Std. Predicted Value | -3.535 | 2.106 | .000 | 1.000 | 126 |
| Standard Error of Predicted Value | .094 | .408 | .148 | .061 | 126 |
| Adjusted Predicted Value | 17.92 | 28.42 | 24.40 | 1.897 | 126 |
| Residual | -2.888 | 4.323 | .000 | 1.029 | 126 |
| Std. Residual | -2.784 | 4.167 | .000 | .992 | 126 |
| Stud. Residual | -2.837 | 4.325 | .000 | 1.009 | 126 |
| Deleted Residual | -2.998 | 4.657 | -.001 | 1.066 | 126 |
| Stud. Deleted Residual | -2.922 | 4.678 | .002 | 1.028 | 126 |
| Mahal. Distance | .043 | 18.309 | 1.984 | 2.916 | 126 |
| Cook's Distance | .000 | .482 | .012 | .047 | 126 |
| Centered Leverage Value | .000 | .146 | .016 | .023 | 126 |
| a. Dependent Variable: Kepuasan\_Konsumen | | | | | |