**ABSTRACT**

***POLITENESS IN REQUESTING AND REFUSING IN STUDENTS' CONVERSATION AT SMP AL- WASHLIYAH 24 MEDAN***

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*The purpose of this study is to Politeness In Requesting And Refusing In Students' Conversation At Smp Al-Washliyah 24 Medan in the millennial era (generation Z).This type of research is qualitative, in which the data collection instruments are interviews and observation sessions. The collected data were analyzed qualitatively to determine their politeness.Based on the results of the analysis In learning, approaches, and discussion styles as well as learning resources. in seeking knowledge as high as possible in order to be successful in the world and the hereafter, even though manners and morals are lacking, it is a factor from the environment and the lack of upbringing of the previous generation. The impact caused by following the progress, especially the flow of all that has the roots of critical thinking in learning every change of curriculum/model. Students in learning are seen to be involved in all fields/organizations related to any knowledge, also because learning in schools is generally liberal.*

*Keywords: politeness, Requesting, refusing, conversation*

