**Lampiran 1 : KUESIONER PENELITIAN**

1. **Identitas Peneliti**

Nama : Andri Nasution

NPM : 143114382

Prodi : Manajemen

Fakultas : Ekonomi

Asal PT : UMN Al –Washliyah Medan

Judul Skripsi : Pengaruh Fasilitas terhadap Keputusan Konsumen dalam Penggunaan Armada pada PT. Rajawali Citra Transport Medan

Konsumen yang terhormat,

Bersama ini saya memohon kesediaan Bapak/Ibu untuk mengisi kuesioner penelitian dengan judul ”Pengaruh Fasilitas terhadap Keputusan Konsumen dalam Penggunaan Armada pada PT. Rajawali Citra Transport Medan”. Informasi yang Bapak/ Ibu berikan adalah bantuan yang bernilai dalam penyelesaian Skripsi ini sebagai salah satu syarat untuk menyelesaikan Program S-1 di Fakultas Ekonomi UMN Al Washliyah program studi Manajemen. Atas kerjasama Bapak/ Ibu, saya ucapkan terima kasih.

Hormat Saya,

**Andri Nasution**

**NPM: 143114382**

1. **Identitas Konsumen**
2. Nama Konsumen :
3. Jenis Kelamin :
4. Umur :
5. Pendidikan : Diploma/D3 S1 S2
6. **Cara Pengisian Kuesioner**

Saya memohon kepada Bapak/Ibu agar memberi tanda checklist ( √) pada salah satu jawaban bapak/Ibu anggap paling sesuai. Penilaian dapat dilakukan

berdasarkan skala berikut ini :

Jawaban Sangat Tidak Setuju (STS) : 1

Jawaban Tidak Setuju (TS) : 2

Jawaban Kurang Setuju (KS) : 3

Jawaban Setuju (S) : 4

Jawaban Sangat Setuju (SS) : 5

1. **Daftar Pertanyaan**
2. **Fasilitas (X)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No.** | **Butir Pernyataan** | **SS** | **S** | **KS** | **TS** | **STS** |
| **Pertimbangan/perencanaan spasial** | | | | | | |
| 1. | Tersedia papan informasi rute perjalanan bus Rajawali citra transport |  |  |  |  |  |
| 2. | Area parkir di loket aman dan luas |  |  |  |  |  |
| **Perlengkapan /perabotan perlengkapan** | | | | | | |
| 3. | Kelayakan tempat duduk bus Rajawali citra transport nyaman |  |  |  |  |  |
| 4. | Pendingin ruang bus Rajawali citra transport baik |  |  |  |  |  |
| **Tata Cahaya** | | | | | | |
| 5. | Penerangan dalam bus Rajawali citra transport baik |  |  |  |  |  |
| 6. | Kelayakan toilet bersih tidak berbau |  |  |  |  |  |
| **Warna** | | | | | | |
| 7. | Warna interior bus Rajawali citra transport membuat rileks |  |  |  |  |  |
| 8. | Warna bus Rajawali citra transport sangat menarik |  |  |  |  |  |
| **Perencanaan ruangan** | | | | | | |
| 9. | Ruang tunggu loket yang nyaman |  |  |  |  |  |
| 10. | Tersedia alat bantu pemecah kaca bus jika dalam keadaan darurat |  |  |  |  |  |

1. **Keputusan konsumen (Y)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **No.** | **Butir Pernyataan** | **SS** | **S** | **KS** | **TS** | **STS** |
| **Pengenalan masalah** | | | | | | |
| 1. | Bus Rajawali citra transport dapat memenuhi kebutuhan konsumen pengguna armada Rajawali citra transport |  |  |  |  |  |
| 2. | Bus Rajawali bukan termasuk bus yang lambat dalam keberangkatan |  |  |  |  |  |
| 3. | Bus Rajawali citra citra transport adalah transfortasi darat yang berkualitas. |  |  |  |  |  |
| **Pencarian informasi** | | | | | | |
| 4. | Saya tidak mendapatkan hambatan dalam memperoleh informasi tentang bus armada Rajawali citra transport. |  |  |  |  |  |
| 5. | Saya selalu mengamati bus Rajawali citra transport berdasarkan rute perjalanannya |  |  |  |  |  |
| 6 | Saya tahu berbagai fasilitas yang digunakan oleh bus Rajawali citra transport |  |  |  |  |  |
| **Evaluasi alternatif** | | | | | | |
| 7. | Menurut saya bus Rajawali citra transport memiliki nilai yang baik |  |  |  |  |  |
| 8. | Fasilitas bus Rajawali citra transport lengkap dan bersih |  |  |  |  |  |
| **Keputusan pembelian** | | | | | | |
| 9. | Saya memilih bus Rajawali citra transport karena fasilitas busnya bagus |  |  |  |  |  |
| 10 | Saya memilih bus Rajawali citra transport karena keinginan sendiri. |  |  |  |  |  |

Tabel Jawaban Konsumen Fasilitas (X)

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Konsumen | Pert 1 | Pert 2 | Pert 3 | Pert 4 | Pert 5 | Pert 6 | Pert 7 | Pert 8 | Pert 9 | Pert 10 | Jumlah |
| 1 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 44 |
| 2 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 44 |
| 3 | 3 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 5 | 5 | 41 |
| 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 39 |
| 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 45 |
| 6 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 7 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 42 |
| 8 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 44 |
| 9 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 44 |
| 10 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 11 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 37 |
| 12 | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 5 | 4 | 4 | 41 |
| 13 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 45 |
| 14 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 43 |
| 15 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 46 |
| 16 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 43 |
| 17 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 36 |
| 18 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 43 |
| 19 | 5 | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 43 |
| 20 | 4 | 5 | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 5 | 42 |
| 21 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 44 |
| 22 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 37 |
| 23 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 44 |
| 24 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 42 |
| 25 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 45 |
| 26 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 5 | 4 | 38 |
| 27 | 4 | 4 | 5 | 5 | 3 | 4 | 4 | 3 | 5 | 5 | 42 |
| 28 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 45 |
| 29 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 5 | 41 |
| 30 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 47 |
| 31 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 32 | 3 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 42 |
| 33 | 4 | 5 | 5 | 5 | 3 | 4 | 5 | 4 | 5 | 5 | 45 |
| 34 | 3 | 4 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 5 | 41 |
| 35 | 3 | 4 | 5 | 4 | 5 | 3 | 4 | 5 | 5 | 4 | 42 |
| 36 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 45 |
| 37 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 37 |
| 38 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 42 |
| 39 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 44 |
| 40 | 4 | 4 | 4 | 4 | 3 | 3 | 5 | 3 | 4 | 5 | 39 |
| 41 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 42 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 38 |
| 43 | 5 | 4 | 3 | 3 | 4 | 3 | 4 | 5 | 4 | 4 | 39 |
| 44 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 44 |
| 45 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 37 |
| 46 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 44 |
| 47 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 46 |
| 48 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 44 |
| 49 | 5 | 5 | 5 | 4 | 3 | 3 | 4 | 5 | 5 | 5 | 44 |
| 50 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 4 | 37 |
| 51 | 4 | 4 | 5 | 3 | 3 | 4 | 4 | 5 | 4 | 4 | 40 |
| 52 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 44 |
| 53 | 3 | 4 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 5 | 41 |
| 54 | 3 | 5 | 4 | 4 | 4 | 3 | 5 | 4 | 4 | 4 | 40 |
| 55 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 46 |
| 56 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 37 |
| 57 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 42 |
| 58 | 5 | 4 | 5 | 4 | 3 | 5 | 4 | 4 | 5 | 5 | 44 |
| 59 | 4 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 46 |
| 60 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 61 | 3 | 4 | 5 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 38 |
| 62 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 43 |
| 63 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 46 |
| 64 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 5 | 41 |
| 65 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 47 |
| 66 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 67 | 3 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 42 |
| 68 | 4 | 4 | 4 | 5 | 3 | 4 | 5 | 4 | 5 | 5 | 43 |
| 69 | 3 | 4 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 5 | 41 |
| 70 | 3 | 4 | 5 | 4 | 5 | 3 | 4 | 5 | 5 | 4 | 42 |
| 71 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 44 |
| 72 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 73 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 37 |
| 74 | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 5 | 4 | 4 | 41 |
| 75 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 45 |
| 76 | 5 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 43 |
| 77 | 4 | 5 | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 46 |
| 78 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 43 |
| 79 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 36 |
| 80 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 43 |
| 81 | 5 | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 43 |
| 82 | 4 | 5 | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 5 | 42 |
| 83 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 44 |
| 84 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 37 |
| 85 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 44 |
| 86 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 42 |
| 87 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 45 |
| 88 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 5 | 4 | 38 |
| 89 | 4 | 4 | 5 | 5 | 3 | 4 | 4 | 3 | 5 | 5 | 42 |
| 90 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 45 |
| 91 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 43 |
| 92 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 46 |
| 93 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 5 | 41 |
| 94 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 47 |
| 95 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 96 | 3 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 42 |
| 97 | 4 | 4 | 4 | 5 | 3 | 4 | 5 | 4 | 5 | 5 | 43 |
| 98 | 3 | 4 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 5 | 41 |
| 99 | 3 | 4 | 5 | 4 | 5 | 3 | 4 | 5 | 5 | 4 | 42 |
| 100 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 44 |

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Tabel Jawaban Konsumen keputusan konsumen ( Y )** | | | | | | | | | | |  |
| Konsumen | Pert 1 | Pert 2 | Pert 3 | Pert 4 | Pert 5 | Pert 6 | Pert 7 | Pert 8 | Pert 9 | Pert 10 |  |
| 1 | 4 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 46 |
| 2 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 46 |
| 3 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 44 |
| 4 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 46 |
| 5 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 4 | 45 |
| 6 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 41 |
| 7 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 46 |
| 8 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 48 |
| 9 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 5 | 44 |
| 10 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 11 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 40 |
| 12 | 5 | 4 | 5 | 3 | 4 | 4 | 3 | 5 | 4 | 4 | 41 |
| 13 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 46 |
| 14 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 45 |
| 15 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 16 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 45 |
| 17 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 37 |
| 18 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 44 |
| 19 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 45 |
| 20 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 42 |
| 21 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 22 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 38 |
| 23 | 5 | 4 | 5 | 3 | 4 | 5 | 3 | 5 | 4 | 4 | 42 |
| 24 | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 43 |
| 25 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 44 |
| 26 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 39 |
| 27 | 3 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 43 |
| 28 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 46 |
| 29 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 43 |
| 30 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 31 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 41 |
| 32 | 3 | 4 | 5 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 40 |
| 33 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 46 |
| 34 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 44 |
| 35 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 45 |
| 36 | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 46 |
| 37 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 39 |
| 38 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 43 |
| 39 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 45 |
| 40 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 40 |
| 41 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 42 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 39 |
| 43 | 5 | 4 | 3 | 3 | 4 | 3 | 4 | 5 | 4 | 4 | 39 |
| 44 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 44 |
| 45 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 38 |
| 46 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 5 | 45 |
| 47 | 5 | 5 | 5 | 3 | 5 | 4 | 5 | 5 | 5 | 5 | 47 |
| 48 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 44 |
| 49 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 5 | 5 | 45 |
| 50 | 4 | 5 | 4 | 4 | 3 | 5 | 3 | 4 | 4 | 4 | 40 |
| 51 | 4 | 4 | 5 | 3 | 3 | 4 | 3 | 5 | 5 | 4 | 40 |
| 52 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 47 |
| 53 | 3 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 43 |
| 54 | 5 | 4 | 4 | 4 | 3 | 4 | 4 | 5 | 4 | 4 | 41 |
| 55 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 45 |
| 56 | 3 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 36 |
| 57 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 5 | 5 | 43 |
| 58 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 44 |
| 59 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 43 |
| 60 | 5 | 4 | 4 | 4 | 3 | 4 | 5 | 5 | 4 | 4 | 42 |
| 61 | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 36 |
| 62 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 45 |
| 63 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 64 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 43 |
| 65 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 66 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 41 |
| 67 | 5 | 4 | 4 | 4 | 4 | 3 | 4 | 5 | 5 | 4 | 42 |
| 68 | 4 | 4 | 4 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 45 |
| 69 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 43 |
| 70 | 4 | 4 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 45 |
| 71 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 4 | 5 | 44 |
| 72 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 73 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 40 |
| 74 | 5 | 4 | 5 | 3 | 4 | 4 | 3 | 5 | 4 | 4 | 41 |
| 75 | 4 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 46 |
| 76 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 45 |
| 77 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 78 | 5 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 45 |
| 79 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 37 |
| 80 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 44 |
| 81 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 45 |
| 82 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 42 |
| 83 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 84 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 38 |
| 85 | 5 | 4 | 5 | 3 | 4 | 5 | 3 | 5 | 4 | 4 | 42 |
| 86 | 5 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 43 |
| 87 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | 44 |
| 88 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 39 |
| 89 | 3 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 5 | 43 |
| 90 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 46 |
| 91 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 43 |
| 92 | 5 | 4 | 4 | 4 | 3 | 4 | 5 | 5 | 4 | 4 | 42 |
| 93 | 3 | 4 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 36 |
| 94 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 45 |
| 95 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 96 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 5 | 43 |
| 97 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 50 |
| 98 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 41 |
| 99 | 5 | 4 | 4 | 4 | 4 | 3 | 4 | 5 | 5 | 4 | 42 |
| 100 | 4 | 4 | 4 | 5 | 4 | 5 | 4 | 5 | 5 | 5 | 45 |

**Tabel Kuadrat Jawaban Konsumen**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| X | Y | X2 | Y2 | XY |
| 44 | 46 | 1936 | 2116 | 2024 |
| 44 | 46 | 1936 | 2116 | 2024 |
| 41 | 44 | 1681 | 1936 | 1804 |
| 39 | 46 | 1521 | 2116 | 1794 |
| 45 | 45 | 2025 | 2025 | 2025 |
| 40 | 41 | 1600 | 1681 | 1640 |
| 42 | 46 | 1764 | 2116 | 1932 |
| 44 | 48 | 1936 | 2304 | 2112 |
| 44 | 44 | 1936 | 1936 | 1936 |
| 50 | 50 | 2500 | 2500 | 2500 |
| 37 | 40 | 1369 | 1600 | 1480 |
| 41 | 41 | 1681 | 1681 | 1681 |
| 45 | 46 | 2025 | 2116 | 2070 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 46 | 50 | 2116 | 2500 | 2300 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 36 | 37 | 1296 | 1369 | 1332 |
| 43 | 44 | 1849 | 1936 | 1892 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 42 | 42 | 1764 | 1764 | 1764 |
| 44 | 50 | 1936 | 2500 | 2200 |
| 37 | 38 | 1369 | 1444 | 1406 |
| 44 | 42 | 1936 | 1764 | 1848 |
| 42 | 43 | 1764 | 1849 | 1806 |
| 45 | 44 | 2025 | 1936 | 1980 |
| 38 | 39 | 1444 | 1521 | 1482 |
| 42 | 43 | 1764 | 1849 | 1806 |
| 45 | 46 | 2025 | 2116 | 2070 |
| 41 | 43 | 1681 | 1849 | 1763 |
| 47 | 50 | 2209 | 2500 | 2350 |
| 40 | 41 | 1600 | 1681 | 1640 |
| 42 | 40 | 1764 | 1600 | 1680 |
| 45 | 46 | 2025 | 2116 | 2070 |
| 41 | 44 | 1681 | 1936 | 1804 |
| 42 | 45 | 1764 | 2025 | 1890 |
| 45 | 46 | 2025 | 2116 | 2070 |
| 37 | 39 | 1369 | 1521 | 1443 |
| 42 | 43 | 1764 | 1849 | 1806 |
| 44 | 45 | 1936 | 2025 | 1980 |
| 39 | 40 | 1521 | 1600 | 1560 |
| 50 | 50 | 2500 | 2500 | 2500 |
| 38 | 39 | 1444 | 1521 | 1482 |
| 39 | 39 | 1521 | 1521 | 1521 |
| 44 | 44 | 1936 | 1936 | 1936 |
| 37 | 38 | 1369 | 1444 | 1406 |
| 44 | 45 | 1936 | 2025 | 1980 |
| 46 | 47 | 2116 | 2209 | 2162 |
| 44 | 44 | 1936 | 1936 | 1936 |
| 44 | 45 | 1936 | 2025 | 1980 |
| 37 | 40 | 1369 | 1600 | 1480 |
| 40 | 40 | 1600 | 1600 | 1600 |
| 44 | 47 | 1936 | 2209 | 2068 |
| 41 | 43 | 1681 | 1849 | 1763 |
| 40 | 41 | 1600 | 1681 | 1640 |
| 46 | 45 | 2116 | 2025 | 2070 |
| 37 | 36 | 1369 | 1296 | 1332 |
| 42 | 43 | 1764 | 1849 | 1806 |
| 44 | 44 | 1936 | 1936 | 1936 |
| 46 | 43 | 2116 | 1849 | 1978 |
| 40 | 42 | 1600 | 1764 | 1680 |
| 38 | 36 | 1444 | 1296 | 1368 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 46 | 50 | 2116 | 2500 | 2300 |
| 41 | 43 | 1681 | 1849 | 1763 |
| 47 | 50 | 2209 | 2500 | 2350 |
| 40 | 41 | 1600 | 1681 | 1640 |
| 42 | 42 | 1764 | 1764 | 1764 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 41 | 43 | 1681 | 1849 | 1763 |
| 42 | 45 | 1764 | 2025 | 1890 |
| 44 | 44 | 1936 | 1936 | 1936 |
| 50 | 50 | 2500 | 2500 | 2500 |
| 37 | 40 | 1369 | 1600 | 1480 |
| 41 | 41 | 1681 | 1681 | 1681 |
| 45 | 46 | 2025 | 2116 | 2070 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 46 | 50 | 2116 | 2500 | 2300 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 36 | 37 | 1296 | 1369 | 1332 |
| 43 | 44 | 1849 | 1936 | 1892 |
| 43 | 45 | 1849 | 2025 | 1935 |
| 42 | 42 | 1764 | 1764 | 1764 |
| 44 | 50 | 1936 | 2500 | 2200 |
| 37 | 38 | 1369 | 1444 | 1406 |
| 44 | 42 | 1936 | 1764 | 1848 |
| 42 | 43 | 1764 | 1849 | 1806 |
| 45 | 44 | 2025 | 1936 | 1980 |
| 38 | 39 | 1444 | 1521 | 1482 |
| 42 | 43 | 1764 | 1849 | 1806 |
| 45 | 46 | 2025 | 2116 | 2070 |
| 43 | 43 | 1849 | 1849 | 1849 |
| 46 | 42 | 2116 | 1764 | 1932 |
| 41 | 36 | 1681 | 1296 | 1476 |
| 47 | 45 | 2209 | 2025 | 2115 |
| 40 | 50 | 1600 | 2500 | 2000 |
| 42 | 43 | 1764 | 1849 | 1806 |
| 43 | 50 | 1849 | 2500 | 2150 |
| 41 | 41 | 1681 | 1681 | 1681 |
| 42 | 42 | 1764 | 1764 | 1764 |
| 44 | 45 | 1936 | 2025 | 1980 |